

**Request for Information # 42009027**  
**Offender Monitoring Systems**

**North Carolina Department of Correction**

**February 1, 2008**

**Background/General Information:**

The purpose of this Request for Information (RFI) is to solicit suggestions, ideas or potential approaches, and to determine the availability and level of interest, in providing equipment and services for the monitoring and tracking of activities, curfews and violations of non-incarcerated offenders under the supervision of the North Carolina Department of Correction (NCDOC), Division of Community Corrections. The information gathered from this RFI may be used to clarify the Department's desired approach and to provide the basis for preparing a Request for Proposal (RFP), the extent of which is predicated upon the availability of systems and the Department's operational needs and budgetary constraints.

Using information from the responses to this RFI, the NCDOC may implement an offender monitoring system that offers varying levels of monitoring of a continuum of offender populations, including intermediate punishment, post-release supervision, DWI, and special offender populations, inclusive of sex offenders and domestic violence offenders.

The North Carolina Division of Community Corrections is responsible for the supervision of more than 127,000 adult criminal offenders living in communities throughout the state. Included within this offender population are approximately 44,000 offenders convicted of serious crimes and 19,000 offenders convicted of DWI. These offenders, due to the nature of their crimes, require supervision strategies that focus on control as well as treatment and rehabilitation in order to insure public safety. Some of these strategies include offender monitoring.

The North Carolina Division of Community Corrections currently utilizes both: 1) a radio frequency (RF) electronic monitoring system, for which the Division provides officer supervision and also operates and staffs a 24 hour, 7 days a week in-house monitoring center; and 2) a satellite-based monitoring system exclusively for certain sex offenders, for which the Division provides officer supervision and also a 24 hour, 7 days a week monitoring operation that is maintained by both the vendor and the division. Currently, the RF electronic monitoring system monitors an average of 1,100 offenders per day and the satellite-based monitoring system monitors and tracks an average of 124 offenders per day. These numbers are subject to change according to legislative and legal mandates and budget constraints. The satellite-based monitoring system is designed to accommodate both passive and active GPS; however, currently all of the offenders eligible for satellite-based monitoring are on active GPS.

**RFI Response Content:**

- A. NCDOC is seeking information on vendors' **radio frequency (RF) and satellite-based (GPS) monitoring systems.**
- B. In addition, the NCDOC requests **detailed information and specifications regarding the following:**
  - 1. Vendors' abilities to provide voice tracking/voice verification, capable of tracking offenders with both land line and cellular capabilities;
  - 2. Vendors' abilities to provide remote alcohol testing via phone lines and/or continuous alcohol monitoring;
  - 3. Vendors' cellular capabilities for each of its offender monitoring systems;
  - 4. Vendors' abilities to provide a one-piece unit versus a two-piece unit offender monitoring system, if desired;

5. Vendors' abilities to change the level of monitoring on a device, based on changing monitoring and tracking needs, or if an actual equipment change would be necessary. Describe the complexity of implementing such a change;
6. Other devices vendors may offer for offender monitoring/tracking services;
7. Vendors' monitoring center operations capabilities;
8. Vendors' training capabilities;
9. Vendors' abilities to provide reports; and
10. Manner in which vendors charge for lost, stolen and/or damaged monitoring/tracking devices.

**C. Vendors are also to provide:**

1. Product literature;
2. Their organizational information; and
3. Three (3) current references (company name, contact person and current telephone number) for which they provide offender monitoring systems equipment and services comparable to those inquired about in this RFI.

**Contact for Questions:**

Vendors with questions can contact Dianne Hawes, Purchasing Officer, via email at [dhawes@doc.state.nc.us](mailto:dhawes@doc.state.nc.us) , or Joe Prater, Chief of Administrative Services for Division of Community Corrections, at [pjh09@doc.state.nc.us](mailto:pjh09@doc.state.nc.us) , telephone (919) 716-3158.

**RFI Response Due Date: February 26, 2008 at 2:00 p.m.**

Mail **two (2) copies** of your RFI Response to the following address. Address the envelope and insert RFI number as shown below: It is the responsibility of the vendor to have their response in this office by the specified time and date.

<b><u>DELIVERED BY US POSTAL SERVICE</u></b>	<b><u>DELIVERED BY ANY OTHER MEANS</u></b>
RFI NO. 42009027 NORTH CAROLINA DEPARTMENT OF CORRECTION DEPARTMENTAL PURCHASING & SERVICES ROOM PR 02 4227 MAIL SERVICE CENTER RALEIGH, NC 27699-4227	RFI NO. 42009027 NORTH CAROLINA DEPARTMENT OF CORRECTION DEPARTMENTAL PURCHASING & SERVICES 2020 YONKERS ROAD, ROOM PR 02 RALEIGH, NC 27604