

University of Connecticut

REQUEST FOR QUALIFICATIONS (RFQ)

RFQ Number PG020513

MANAGED PRINT SERVICES

ISSUE DATE:

February 5, 2013

DUE DATE:

March 7, 2013 @ 2:00 PM

Issued By: Penny Guerin

Procurement Services

3 North Hillside Road Unit 6076

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UNIVERSITY OF CONNECTICUT MANAGED PRINT SERVICES PREQUALIFICATION

PART I OVERVIEW AND BACKGROUND

1.0 The University of Connecticut located in Storrs, Connecticut, hereinafter University, is soliciting a Request for Qualifications to prequalify experienced vendors to partner with the school to provide a Managed Print Services solution for copier/multifunctional device equipment and services, and an enterprise solution for printing needs of the University. Prequalified vendors may be included in a future Request for Proposal (RFP) process which will include a detailed scope of the services required, including assessment of the current inventory, vendor's help desk model and cost schedule.

The University currently has products and equipment from approximately ten different vendors for the estimated 500 copiers that are utilized on the Storrs and regional campuses. The current procurement method varies because the equipment is both leased and purchased from the vendors. The maintenance and supplies are also purchased separately from different vendors. This procurement method does not allow for optimum pricing due to the various manufacturers and multiple agreements for equipment, maintenance and supplies.

The intent of the Request for Qualifications is to identify vendors capable of providing equipment, supplies, maintenance, and print management services for the University's copier fleet and multi-functional devices, for locations including the Storrs campus, regional campuses, academic medical center, and extension offices. Among the services required of the prequalified vendors in the subsequent RFP process will be an assessment of the University's existing copy, print and scanning environment with recommendations for a standardized, integrated, enterprise managed print approach. All costs associated with the assessment will be borne by vendors.

Please note: Proposals will be evaluated and firms ranked as detailed in 5.8.1 of this RFQ. Invitations to vendors to participate in the subsequent RFP are entirely at the discretion of the University.

After the RFP, the successful vendor's services may be extended to the University of Connecticut Health Center (UCHC) located in Farmington, Connecticut and the member schools of the Connecticut Colleges Purchasing Group (CCPG), contingent upon each institution's contracting requirements.

In an effort to foster a more diverse pool of experienced firms, the University encourages participation by Connecticut certified Small Business and Minority Business Enterprise (S/MBE).

S/MBE Certified Firms

A certified SBE/MBE firm must meet the qualifications as determined by legislation, Connecticut General Statute 4a-60g (Supplier Diversity Statue) as amended by Public Act 11-229. Proposers who have questions about the small business/minority business program should contact the Department of Administrative Services, Supplier Diversity Program, 165 Capital Avenue, Hartford, CT, 06106, Fifth Floor. Please direct any questions to, Supplier Diversity Unit at (860) 713-5236. The website for the program is http://das.ct.gov/cr1.aspx\$page=34.

1.1 **Definitions:**

- 1.1.1 The term "**Addenda**" means written or graphic instructions issued by the University of Connecticut during this process that modify or interpret the Request for Qualifications documents by addition, deletions, clarification, or corrections.
- 1.1.2 The terms "**Offer**" or "**Proposal**" or "**Submission**" means the Offeror(s) response to this Request for Qualifications.

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- 1.1.3 The terms "Bidder", "Contractor", "Proposer", "Offeror", "Vendor", or "Respondent" refer to a company responding to this Request for Qualifications (RFQ).
- 1.1.4 The term "**University**" or "**UConn**" or a pronoun used in its place shall mean the University of Connecticut main campus at Storrs, Connecticut, as well as, its five satellite campuses.
- 1.1.5 The term "Request for Qualifications" (RFQ) is defined as a competitive procurement process which helps to serve the University's best interests. It also provides vendors with a fair opportunity for their services to be considered. The RFQ process being used in this case should not be confused with the Request for Quotation process or the Request for Proposal (RFP) process. The Request for Quotation process is usually used where the goods or services being procured can be described precisely and price is generally the determining factor. The RFP process is generally used where a scope is more complex] and award is based on multiple criteria, including price. This RFQ states the instructions for submitting proposals, the procedure and criteria by which vendors will be prequalified, and the contractual terms by which the University proposes to govern the relationship between it and the selected vendors.

1.2 Professional Time and Expense Policy:

The University will not pay the vendor for travel time or any out-of-pocket expenses incurred by their staff between place of residence and place of work. In certain circumstances the University will provide lodging and a meal allowance. Reimbursement of any travel expenses must be authorized beforehand, in writing by the University and comply with policies found at http://www.travel.UConn.edu/. The University will not reimburse the vendor for any other miscellaneous out-of-pocket expenses incurred by the tech transfer professionals.

PART II DEMOGRAPHICS

UConn is a public research university and academic health center with 8 campuses enrolling approximately 30,000 students in Fall 2012. The original campus (dating to 1881) is located in Storrs, with regional campuses in Avery Point, Greater Hartford, Stamford, Torrington, and Waterbury; Schools of Law and Social Work in West Hartford; and the Academic Health Center, including a 200-bed in-patient facility, in Farmington. The Health Center is not included in this RFQ

For detailed information about the University of Connecticut, please refer to the Web site at: http://www.uconn.edu/about.php

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PART III SCOPE OF SERVICES

3.0 The purpose of this RFQ is to solicit proposals from Vendors interested in providing Managed Print Services. Detailed response requirements and specifications are found in Part VI Submission Specifications.

The prequalified vendor(s) will be responsible for fulfilling all requests with their own resources, including W-2 employees and/or 1099 employees. Awarded vendors may be required to obtain background checks on assigned personnel.

Vendors are required to obtain and keep the current employment verification Form I-9 issued by the U.S. Department of Justice Immigration and Naturalization Service supporting each professional's authorization for employment in the United States (http://www.uscis.gov/i-9). In addition, each Vendor shall be responsible for compliance with all relevant U.S. Export Control regulations, especially those regulations that restrict or prohibit access to certain technical information by citizens of certain non-U.S. The University reserves the right to audit documentation related to the above requirements.

During the term of the contract, awarded Vendors are responsible for retaining Managed Print Services Professionals with the specific expertise necessary to perform the functions for which the Vendor is contracted. If an employee/consultant currently performing work for the University leaves the Vendor's service, prior notification is to be given to the University. It is the Vendor's responsibility to replace any employee leaving service with an equally experienced employee/consultant. The Vendor must also arrange for knowledge transfer to such employee/consultant at no cost to the University. The University reserves the right to require the Vendor to replace any employee or subcontractor assigned to UConn if, in any way, it is the opinion of the University, such person is unacceptable. The University will not be penalized in any way, including delays in delivery of services, when an employee/contractor or subcontractor leaves the Vendor's service.

3.1 Resultant Contractor Responsibilities

The prequalified vendors will be required to adhere to all the University's policies and procedures while performing any work within any University facility. All onsite work shall be performed during normal working hours, Monday through Friday 8:00am – 5:00pm EST, excluding major holidays, except as otherwise mutually agreed to.

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PART IV INTRODUCTION

- 4.0 **Scope:** The University of Connecticut, is seeking proposals from qualified bidders in order to pre-qualify for a Request for Proposals to provide Managed Print Services, anticipated to be issued in the near future.
- 4.1 **Terms and Conditions:** The terms and conditions should be reviewed very carefully to ensure full responsiveness to the RFQ.

The University of Connecticut reserves the right to reject any submission that does not comply with the State's contractual requirements. Submissions are subject to rejection in whole or in part if they limit or modify any of the terms and conditions and/or specifications of this RFQ.

- 4.2 **Specifications:** The specifications in Part VI must be responded to on a point by point basis so the University can evaluate whether the proposer is qualified to meet these requirements. Proposers must use the RFQ numbering scheme in their response to allow for efficient evaluation. See 4.5.3 for additional details.
- 4.3 **Estimated Timetable:** The following schedule will apply to this RFQ.

Release of Request For Qualifications (RFQ) February 5, 2013 Closing Date for Inquiries February 14, 2013

Submission Due Date March 7, 2013, 2:00 p.m. EDT

Proposer Presentations (if necessary) TBD as necessary

Anticipated Date for Notice of

Prequalified Vendors On or about April 12, 2013

4.4 **Inquiries:** All inquiries relative to the conditions and specifications listed herein must be directed to:

Penny Guerin University of Connecticut Procurement Services 3 North Hillside Road Unit 6076 Storrs, CT 06269-6076 Phone: (860) 486-5051

E-mail: penny.guerin@uconn.edu

All requests for clarification **must be in writing** and submitted by **Thursday, February 14, 2013 by 2:00pm** to the following email address: penny.guerin@uconn.edu identified within the subject line the following: RFQ for Managed Print Services.

Under no circumstances may any applicant or its representative contact any employee or representative of the University regarding the RFQ prior to the closing date, other than as provided in this section. Strict adherence to this important procedural safeguard is required. Any violation of this condition will result in the applicant being considered non-compliant and ineligible for award.

4.5 **Submission Format:** The following process so described is intended to ensure that all Proposers have equal access to information relative to this RFQ. No information communicated verbally shall be effective unless confirmed by written communication from the Purchasing Department of the University of Connecticut.

In all cases, no verbal communication will override written communications and only written communications are binding.

4.5.1 An original and five (5) copies of the submission, along with a CD/DVD, or USB flash drive containing the submission, must be submitted in a sealed envelope or box and sent to:

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University of Connecticut Procurement Services Attention: Penny Guerin 3 North Hillside Road Unit 6076 Storrs, CT 06269-6076

Reference RFQ No. PG020513 "Managed Print Services"

On or before 2:00 p.m. EDT on March 7, 2013

IMPORTANT NOTE

All RFQs must be submitted in a sealed envelope or box and labeled as noted above. No responsibility will be attached to any person for the premature opening of any RFQ that is not properly identified.

Any RFQ submission received after the date and time stated in Section 4.8.1 will not be considered and will be returned to the Proposer unopened <u>and will be marked "LATE</u> SUBMISSION" with documentation to that effect..

- 4.5.2 Faxed submissions will not be accepted.
- 4.5.3 Each submission must include a table of contents with page numbers for each of the required components of the submission.

All submissions must include a point-by-point response to this RFQ. Each response must be cross-referenced to the corresponding numbered item in this RFQ and described in as much detail as possible. No fewer than an original and five (5) copies of the submission shall be submitted. Additionally, to facilitate photocopying, if needed, submissions must be three-hole punched and submitted in three-ring, loose-leaf binders.

Failure to respond to all points may be grounds for rejection. Likewise, failure to supply any information required to accompany the submissions may cause a rejection of the submission as non-compliant. The University reserves the right to request additional information and/or presentations, if clarification is needed.

If you require additional space to completely answer any of the questions contained in this submission document, include attachments and identify your response by page number, section heading, and specific section number. All submissions must be submitted in a sealed envelope and labeled as noted in 3.8.1. No responsibility will be attached to any person for the premature opening of any submission that is not properly identified.

E-mail or electronic attachments are not acceptable means of submitting qualifications and will be rejected as non-conforming. If you intend to use an express delivery service, it is recommended that you stress the need to deliver your package to the building and office designated above. Packages delivered by express mail to other locations might not be re-delivered to the appropriate address in time to be considered.

Submissions that do not substantially conform to the contents of the RFQ request, consequently altering the basis for submission comparison, may be disregarded and considered as unresponsive.

- 4.5.4 All required signatures must be affixed in Part X, XI, XII and XIII.
- 4.5.5 At the specified time stated in 3.8.1, all submissions received as stipulated, shall be publicly opened and dated. However, due to the complexity of the RFQ, only the names of the respondents will be read, as no immediate decision will be made. All information will be confidential until after review

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and action by the Evaluation Committee. All interested parties are; however, welcome to attend the RFQ opening.

- 4.6 **Pre-Proposal Conference:** There is no pre-proposal conference as part of this RFQ.
- 4.7 Submissions must demonstrate an understanding of the scope of work and the ability to accomplish the tasks set forth and must include information that will enable the University to determine the proposer's overall qualifications.
- 4.8 **Completed RFQ's:** Each Proposer must respond to, and be capable of, supplying all services outlined in the RFQ specification. As stated in Part I, Overview, the RFQ to prequalify vendors is the first phase of a two-part process, the second phase being the RFP, which will be restricted to prequalified vendors only.
- 4.9 **Addenda to the RFQ:** If it becomes necessary to revise any part of this RFQ, notice of the revision will be given in the form of an addendum to all prospective proposers who are on record with the Purchasing Department as having received this RFQ. All addenda shall become a part of this RFQ and will be posted on the University of Connecticut Purchasing Department website, as well as the State of Connecticut Department of Administrative Services Procurement website.

Receipt of addenda must be acknowledged by each proposer, and the failure of a proposer to acknowledge any addendum shall not relieve the proposer of the responsibility for complying with the terms thereof. All addenda must be signed by an authorized Respondent representative and returned with the submission on or before the submission opening date. Failure to sign and return any and all addendum acknowledgements shall be grounds for rejection of the submission response. (See Section X, Form of Submission.)

PART V TERMS AND CONDITIONS

The following terms and conditions will govern in the submission and evaluation of submissions. Proposers are requested to carefully review the terms and conditions.

5.0 **Notification of Selected Proposer:**

It is the University's intention to review submissions, complete evaluations and notify successful vendors on or about April 1, 2013. All Proposers will receive written notification of this action after the University of Connecticut Evaluation Committee has approved the selection.

5.1 **RFQ Status and Submission Information:**

- 5.1.1 **RFQ Acceptance/Rejection:** The University reserves the right to cancel this RFQ, to reject any or all submissions received, or any part thereof without penalty, to waive informalities or irregularities and to make awards based on an offer which, in the sole opinion of the University, best fulfills or exceeds the requirements of this RFQ and is most advantageous to the University. Non-acceptance of qualifications shall mean that another submission was deemed more advantageous to the University or that all submissions were rejected.
- 5.1.2 **RFQ Submittals:** Any exceptions and/or alternates must be stated in the response to the RFQ. Failure to provide required data to allow for evaluation of the RFQ or failure to complete the accompanying documents may be grounds for rejecting the RFQ.
- 5.1.3 **Effective Period of Submissions:** The submissions submitted must remain in effect for a minimum period of one hundred twenty (120) days after the closing date to allow time for evaluation, approval and award.
- 5.1.4 **Minor Defects:** If, during the evaluation process, the University determines that a particular mandatory requirement may be modified or waived and still allow the School to obtain

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goods/services that substantially meet the intent of this RFQ, the mandatory requirement will be modified or waived for all bidders, and all submissions will be re-evaluated in light of the change.

5.1.5 **Withdrawal of Submissions:** A submission of qualifications shall not be modified, withdrawn or canceled by the bidder for a period of one hundred twenty (120) days following the date and time assigned for the receipt of submissions.

Prior to the time and date assigned for receipt, submissions submitted early shall be modified or withdrawn only by written notice to the University. The Coordinator, as identified in paragraph 3.7, shall receive such written notice.

Modified submissions may be submitted up to the time designated for receipt of the submissions as noted in paragraph 3.8.1 provided they are then fully in conformance with these terms and conditions.

5.1.6 **Sales Tax Exemption:** The University of Connecticut is exempt from Federal Excise taxes and no payment will be made for any taxes levied on the contractor's employees' wages. The University is exempt from State and Local Sales and Use Taxes on the services and/or equipment supplies pursuant to this Agreement.

5.2 Indemnification Requirements:

5.2.1 **Hold Harmless:** The bidder agrees to jointly and severally indemnify and hold the University, its successors and assigns harmless from and against all liability, loss, damage or expense including reasonable attorney's fees which the State of Connecticut may incur or sustain by reason of the failure of the bidder to fully perform and comply with the terms and conditions of any contract resulting from this RFQ. Further, the University assumes no liability for any damage to the property, or for personal injuries, illness, disabilities or deaths the contractor, contractor's employees and any other person subject to the contractor's control, or any other person including members of the general public, caused in whole or in part, by a) contractor's breach of any term or provision of the awarded contract; or b) any negligent or willful act or omission of the contractor, its employees or subcontractors in the performance of the awarded contract.

The contractor agrees to indemnify, save harmless and defend the University from and against any and all liabilities, claims, penalties, forfeitures, suits and the costs and expenses incident thereto (including the cost of defense, settlement and reasonable attorney's fees) which may hereafter incur, become responsible for, or pay out as a result of acts or omissions covered herein.

State of Connecticut agencies (University of Connecticut) may not enter into indemnification or "hold harmless" agreements. In the event of a loss by the proposer or any third party, recourse may be found through the State of Connecticut Claims Commission, as provided under Chapter 53 of the General Statutes of the State of Connecticut, in which all claims against the State of Connecticut and the University of Connecticut will be filed with the Connecticut Claims Commissioner.

- 5.2.2 **Liens:** The successful Proposer shall keep the University free and clear from all liens asserted by any person or firm for any reason arising out of the furnishing of equipment and services by or to the Proposer.
- 5.2.3 **Choice of Law and Venue:** The terms and provisions of this RFQ and any ensuing contract shall be governed by and construed in accordance with the laws of the State of Connecticut.
- 5.2.4 **Actions of Proposer:** The actions of the successful Proposer with third parties are not binding upon the University. The Proposer is not a division of the University, partner or joint venture of/with the University.

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5.3 **Pre-Award Presentations and Negotiations:**

- 5.3.1 **Pre-Award Presentations:** As a part of the evaluation process, the University may require presentations from the highest ranked proposers. If a bidder is requested to make a presentation, the bidder will make the necessary arrangements and bear all costs associated with the presentation. (See Section 4.15.3 for clarification)
- 5.3.2 Award Negotiations: Selection may be made without further discussion or negotiation; therefore, submissions should be submitted on the most favorable terms, which can be submitted in response to this Request for Qualifications. Submissions must demonstrate an understanding of the Scope of Work and the ability to accomplish the tasks set forth and must include information that will enable the University to determine the Proposer's over all qualifications. The University reserves the right to request additional information or clarification on any matter included in the submission. Prior to the award, the University may elect to conduct negotiations with the highest ranked proposers for purposes, which include:
 - 5.3.2.1 Resolving minor differences and informalities
 - 5.3.2.2 Clarifying necessary details and responsibilities
 - 5.3.2.3 Emphasizing important issues and points
 - 5.3.2.4 Receiving assurances from proposers

5.4 Standard Terms and Conditions:

5.4.1 **Business Relationship Affidavit:** The proposer must certify that no elected or appointed official or employee of the University has benefited or will benefit financially or materially from the proposed award. The University may terminate any award if it is determined that gratuities of any kind were either offered to or received by any University officer or employee contrary to this policy. The authorized signatory of a response to this RFQ automatically attests this to be true.

The laws of the State of Connecticut provide it is a felony to offer, promise or give anything of value or benefit to a State employee with intent to influence that employee's acts, opinion, judgment or exercise of discretion with respect to that employee's duty. Evidence of violation of this statute will be turned over to the proper prosecuting attorney.

- 5.4.2 **Conflict of Interest:** The Applicant shall disclose and identify to the University, with its submission, any relationships, which may constitute a potential conflict of interest with University Purchasing Department, or any other University organizations or departments for the purpose of determining whether a conflict of interest exists. All such disclosures require acceptance/approval action on the part of the University, which shall determine whether an impermissible conflict exists.
- 5.4.3 **Equal Employment Opportunity Requirements:** In entering into any contract resulting from this RFQ, the proposer agrees to comply with Equal Employment Opportunity and Affirmative Action requirements as stipulated Executive Order No. Three of Governor Thomas J. Meskill promulgated on June 16, 1971 and Executive Order No. Seventeen of Governor Thomas J. Meskill promulgated February 15, 1973.

The proposer shall not discriminate against any employee or applicant for employment because of race, creed, color, religion, national origin, sex, age, sexual orientation, physical or mental disability, or any other group covered by law. The proposer shall take affirmative action to ensure applicants are employed and the employees are treated during employment without regard to their race, creed, color, , national origin, sex, age, sexual orientation, physical or mental disability or any other group covered by law, except where it relates to a bona fide occupational qualification.

5.4.4 **Federal, State and Local Taxes, Licenses and Permits:** The successful Proposer will comply with all laws and regulations on taxes, licenses and permits.

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- 5.4.5 **Waiver of Rights:** No delay or failure to enforce any provision of this agreement shall constitute a waiver or limitations of University's rights under any resulting contract.
- 5.4.6 **Prior Course of Dealings:** The parties hereby agree that no trade usage, prior course of dealing or course of performance under other contracts shall be a part of this RFQ or shall be used in the interpretation or construction of this RFQ.

5.5 Responsibilities of the Proposer:

- 5.5.1 **Observing Laws and Regulations**: The Proposer shall keep fully informed of and shall faithfully observe all laws, national and state, and all ordinances and regulations affecting responsibility to the University, or affecting the rights of supplier's employees, and he shall protect and indemnify the University, its officers, and agents against any claims of liability arising from or based on any violation thereof.
- 5.5.2 **Representations:** Each firm, by submitting qualifications, represents that it:
 - 5.5.2.1 Has read and completely understands the submission documents.
 - 5.5.2.2 Is totally familiar with the conditions under which the work is to be performed including availability and cost of labor and materials.

5.6 **On-site Activity of the Proposer:**

For any activity on the Storrs campus, the following will apply:

The following rules and regulations provide guidance and information when bringing a vehicle onto the University of CT Storrs Campus. These policies follow Connecticut State Statute 10A-139 and are intended to provide control and availability of campus parking. All students, employees, proposers, visitors, contractors, etc., who park a motor vehicle on campus are subject to these rules and regulations.

It is the responsibility of all individuals operating a motor vehicle on campus to be aware of and abide by the parking policies contained in this literature. Operating a vehicle on campus is deemed evidence of the vehicle operator's acceptance and understanding of these policies.

Parking on the Storrs campus is strictly regulated and is allowed only in paved, lined areas. Parking on lawns, grounds, or sidewalks is strictly prohibited. Parking during the hours of 7AM and 5PM, Monday through Friday is by permit only. Some areas are restricted beginning at 5AM or for 24 hours (as posted). Violators will be ticketed and are subject to towing.

Parking in the North and South Garage is available for vehicles for a daily fee. There is no overnight parking available in the garages.

The Storrs campus is primarily a pedestrian campus. All motor vehicles must stop for pedestrians in crosswalks according to Connecticut State law. The maximum speed limit on campus is 25MPH. The maximum speed in all parking lots is 10MPH. These limits are in effect 24 hours per day.

Parking on campus is in high demand. Anyone who can avoid bringing a vehicle to campus should do so. The use of carpools and public transportation is encouraged. A shuttle service is operated to serve the University of Connecticut at Storrs and surrounding areas. This shuttle is free to UConn students, employees, and visitors. For information on shuttle services and schedules, call Transportation at (860) 486-1448.

Visitor Parking

It is the responsibility of the host/hostess to inform guests of the University's parking regulations. Visitors to campus are directed to park in either the metered areas (not to exceed 45 minutes) or a parking garage. For information about parking garage rates and hours, <u>click here for North Garage</u> or call (860) 486-6267;

click here for South Garage or call (860) 486-9088.

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Load Zones

Load zones are restricted to loading and unloading of materials and are limited to 15 minutes 24 hours per day, unless otherwise posted. Four-way flashers must be left on to indicate loading. Notes left on vehicles will not be accepted. Vehicles cannot be parked in load zones overnight or on weekends. http://www.park.UConn.edu/Parking2.html

5.7 Insurance Requirements:

5.7.1 **Insurance:** The proposer shall secure and pay the premium or premiums of the following policies of insurance with respect to which minimum limits are fixed in the schedule set forth below. The University of Connecticut shall be included as a named insured on all such policies. Each such policy shall be maintained in at least the limit fixed with respect thereto, and shall cover all of the proposer's operations hereunder, and shall be effective throughout the period of this contract or any extension thereof. It is not the intent of this schedule to limit the types of insurance required herein.

(a) Commercial General Liability

Each Occurrence \$1,000,000
 Personal and Advertising Injury \$1,000,000
 General Aggregate \$2,000,000
 Fire Legal Liability \$100,000

The insurance shall provide for a retroactive date of placement prior to or coinciding with the effective date of this award.

- (b) Business Automobile Liability: Minimum Limits for Owned, Scheduled, Non Owned, or Hired Automobiles with a combined single limit of not less than \$1,000,000 per occurrence.
- (c) Workers' Compensation and Employer's Liability: As required under state law.
- (d) Such other insurance in such amounts which from time to time may reasonably be required by the mutual consent of the University and awarded vendor against other insurable hazards relating to performance.
- 5.7.2 All policies of insurance provided for in this Section shall be issued by insurance companies with general policyholder's rating of not less than A- and a financial rating of not less than Class VIII as rated in the most current available A.M. Best Insurance Reports and be licensed to do business in the State of Connecticut. All such policies shall be issued in the name of the awarded vendor, and shall name, as Additional Insured, The State of Connecticut, University of Connecticut. Policies shall waive the right of recovery against the University and shall be primary.
- 5.7.3 As to insurance required by this agreement, a certified copy of each of the policy or a certificate or certificates evidencing the existence thereof, or binders, shall be delivered to the University within fifteen (15) days after the tentative award of this agreement. In the event any binder is delivered, it shall be replaced within thirty (30) days by a certified copy of the policy or a certificate in lieu thereof. Each such copy or certificate shall contain a valid provision or endorsement that the policy may not be canceled, terminated, changed or modified without giving thirty (30) days written advance notice hereof to the University's representative and that the insurance reflected thereon meets the minimum requirements of the submission. A renewal policy or certificate shall be delivered to the University at least thirty (30) days prior to the expiration date of each expiring policy. If at any time, any of the policies shall be or become unsatisfactory to the University, the Proposer shall promptly obtain a new and satisfactory policy in replacement upon such written notice from the University.

5.8 **RFQ Evaluation:**

5.8.1 **RFQ Evaluation Criteria:** The prequalification awards will be based upon a comprehensive review, analysis and negotiation of the submissions, which are most advantageous to the needs of

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the University of Connecticut. The awards will be based on a points-earned matrix derived from technical evaluation as outlined below

The awards shall be made to the most responsive bidders as determined by the University. All Proposers submitting qualifications concur with this method of award and will not, under any circumstances or in any manner, dispute any award made using this method.

All submissions will be evaluated by a committee, which will use the specific evaluation criteria listed below. The importance given to each element is represented proportionately by the respective point assignments. Submissions will be evaluated as to the proposer's response to the following criteria:

Evaluation Criteria	Weight
Organizational Capability, Work Approach & Staffing Plan	50 points
Capability to perform the specified work described herein	
as demonstrated by proposer's experience.	
Relevance of specialized skills to the needs of the	
University.	
Understanding of Managed Print Services as outlined in this RFQ.	
Staffing Plan, Key Personnel List	30 points
Relevant experience, credentials, competence, and	-
availability of employees/consultants. Breadth and	
applicability of Managed Print Services.	
Overall quality of team.	
Appropriateness of number of employees assigned to the	
submission.	
Certifications and professional organization	
affiliation/participation demonstrating expertise in the	
execution of the project deliverables.	
Areas of specialty and university experience.	
References & History of Success	20 points
References from other universities or institutions that	
have contracted or utilized proposer's services and whose	
requirements are similar to those outlined herein.	
Examples of projects and of successful outcomes in	
regards to Managed Print Services at similar research	
universities. At a minimum, those examples should be	
provided for each institution utilized as a reference.	
Total maximum	100 points

- 5.8.2 **Supplemental Information:** As part of the review process, the University may request the Proposer to supply, in writing, clarifications, additional documentation or information needed to fairly evaluate each submission.
- 5.8.3 **Presentations:** The University reserves the right, but is not obligated, to request that each proposer provide a formal presentation of its submission at a date and time to be determined. If required by the University, it is anticipated that such presentation will not exceed two (2) hours. No proposer will be entitled to be present during, or otherwise receive any information regarding, any other presentation of any other proposer.
- 5.8.4 **Review of References:** Each proposer is required to provide a customer list of five (5) institutions; it is desirable that three (3) be institutions of higher education, or comparable organizations of size and scope similar to the University of Connecticut, with which it has a Managed Print Services Agreement similar to the Scope of Services of this RFQ and that the

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proposer has provided services to within the last three (3) years. Please include name, title, telephone number and <u>e-mail address</u> of a contact person at each institution. <u>Providing the e-mail address is a mandatory requirement, as references will be checked electronically via e-mail.</u> The University reserves the right, but is not obligated, to contact and review any program of any institution by any proposer as a reference.

- 5.8.5 The University will include in its evaluation: submissions, presentations (if requested), references and interviews. In addition, the award will be predicated upon the successful negotiation of the specific terms and conditions to be included in any Agreement(s). The University will be the sole judge of the suitability of the proposed Agreement(s).
- 5.8.6 **Submission Qualification Data:** If necessary to evaluate submissions, Proposers may be requested to furnish information on the following items:
 - 5.8.6.1 Financial resources.
 - 5.8.6.2 Personnel resources.
 - 5.8.6.3 Ability to meet schedules.
 - 5.8.6.4 Ability to meet specifications and quality requirements.

5.9 **Requests for Clarification**

5.9.1 **Requests for Clarification by Proposers:** Any proponent may request that the University clarify any information contained in this Request for Qualifications. All such requests must be made via e-mail to penny.guerin@uconn.edu.

The University will provide a written response to all written requests for clarification within five (5) business days after the close of the inquiry period described in 4.3. The University will not respond to any request for clarification received by the University after the close of business on the date specified as Closing Date for Inquiries in 4.3. The University's response to any request for clarification will be provided contemporaneously by the University to each party known to have received this RFQ.

Under no circumstances, may any proposer or its representative contact any employee or representative of the University regarding the RFQ prior to the closing date, other than as provided in this section. Strict adherence to this important procedural safeguard is required and appreciated.

Any violation of this condition may result in a Vendor being considered non-compliant and ineligible for award.

5.9.2 **Requests for Clarification by the University:** The University may request that any proposer clarify or supplement any information contained in any Submission. Proposers are required to provide a written response within ten (10) business days of their receipt of any request for clarification by the University.

5.10 Communications between the University and the Proponent:

- 5.10.1 Informal Communications: From the date of receipt of this RFQ by each proposer until a binding contractual agreement exists with the selected proposer and all other proposers have been notified or when the University rejects all submissions, informal communications regarding this procurement shall cease. Informal communications shall include but not be limited to:
- 5.10.2 Requests from the proponents to any department(s) at the University, for information, comments, speculation, etc.
- 5.10.3 Requests from any department at the University, or any employee of the University for information, comments, speculation, etc.

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5.10.4 Formal Communications:

From the date of receipt of this Request for Qualifications by each proposer until vendors are prequalified and all other proposers have been notified or when the University rejects all submissions, all communications between the University and the proposers will be formal, or as provided for in this Request for Qualifications.

Formal communications may include but not be limited to:

- A. Oral Presentations
- B. Pre-Award Negotiations

ANY FAILURE TO ADHERE TO THE PROVISIONS SET FORTH IN 5.10 ABOVE, MAY RESULT IN THE REJECTION OF ANY SUPPLIER'S SUBMISSION OR CANCELLATION OF THIS REQUEST FOR QUALIFICATIONS.

5.11 License:

Any award resulting from this RFQ will not grant the Proposer a license or other right to duplicate or use any image or intellectual property of the University in any manner other than as may be expressly approved in writing in connection with the performance of the contract.

5.12 Advertising/Sponsorship Opportunities:

In submitting their qualifications, the Proposer agrees, unless specifically authorized in writing by the University on a case by case basis, that it shall have no right to use, and shall not use, the name of the University of Connecticut, its officials or employees, or the Seal of the University, a) in any advertising, publicity, promotion; nor b) to express or imply any endorsement of agency's services; nor c) to use the name of the state, its officials or employees or the University seal in any manner (whether or not similar to uses prohibited by subparagraphs (a) and (b) above) except only to manufacture and deliver in accordance with this agreement such services as are hereby contracted by the University.

5.12 Licensed Merchandise:

Pre-authorization must be received from the University for the use of University's names, marks, and logos.

5.13 Intellectual Property

- 5.13.1 The Proposer shall be responsible for all royalties, license fees, and patent to invention rights, or copyrights or trade and service marks and defend all suits or claims for the infringement of any patent or invention right or copyrights or trade and service marks involved in the items furnished by the Proposer, his agents or his subcontractors in any contract resulting from this RFQ.
- 5.13.2 The Proposer will hold and save the University and its officers, agents, servants, and employees harmless from liability of any nature or kind, including cost and expenses for, or on account of any patented or unpatented invention, process, article, or appliance furnished by the Proposer, his agents, or his subcontractors in the performance of any contract resulting from this RFQ including its use by the owner, unless otherwise specifically stipulated.
- 5.13.3 Copyrights for any item specified shall be the property of the University and inure to its benefit and proposer shall execute such documents, as University may require, for the perfection thereof.

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5.14 Confidential Information:

The University treats Submissions as confidential until after the award is issued. At that time they become subject to disclosure under the Freedom of Information Act. If a respondent wishes to supply any information, which it believes is exempt from disclosure under the Act, the respondent should summarize such information in a separate envelope and each page submitted should clearly state "Confidential," but otherwise be presented in the same manner as the Submission. However, any such information is provided entirely at the respondent's own risk and the University assumes no liability for any loss or damage which may result from the University's disclosure at any time of any information provided by the respondent in connection with its submission.

5.15 Ethical Considerations:

The proposer must certify that no elected or appointed official or employee of the University has benefited, or will benefit financially or materially from the proposed services. The University may terminate any contract resulting from this RFQ, if it is determined that gratuities of any kind were either offered to, or received by, any University officer or employee contrary to this policy. The authorized signatory of a submitted submission automatically attests this to be true. (See also Attachment of Governor Rell's Memo to Proposers Conducting Business with the State of Connecticut).

The laws of the State of Connecticut provide it is a felony to offer, promise or give anything of value or benefit to a State employee with intent to influence that employee's acts, opinion, judgment or exercise of discretion with respect to that employee's duty. Evidence of violation of this statute will be turned over to the proper prosecuting attorney. See code of Ethics in Connecticut General Statutes Section 1-79 through Section 1-90. Proposer agrees by signing any resultant contract to abide by all Connecticut and Federal ethics laws, current and future.

5.16 **Mandatory Affidavits:**

The Office of Policy and Management has created new ethics forms effective August 1, 2007 to assist executive branch agencies in complying with the State of Connecticut's current contracting requirements, pursuant to the Connecticut General Statutes and Executive Orders of Governor M. Jodi Rell.

The University will require the applicable mandatory affidavits to be completed by the Proposer at the time of submission response <u>and</u> contract award. The required affidavits are enclosed as part of this document. Detailed information regarding the requirement of such affidavits can also be found on the Office of Policy and Management website:

http://www.ct.gov/opm/cwp/view.asp?a=2982&q=386038&opmNav GID=1806

5.17 **Joint Ventures:**

Bids submitted by firms under 'joint venture' arrangements or other multi-party agreements must include a power of attorney delegating authority to one principal with authority to negotiate and execute any/all contract documents resulting from the RFQ.

In an effort to foster a more diverse pool of experienced firms, the University encourages participation by Connecticut certified Small Business and Minority Business Enterprise (S/MBE).

5.18 Executive Orders of the Governor:

Any Agreement subsequent to this RFQ is subject to the provisions of Executive Order No. Three of Governor Thomas J. Meskill, promulgated June 16, 1971, concerning labor employment practices, Executive Order No. Seventeen of Governor Thomas J. Meskill, promulgated February 15, 1973, concerning the listing of employment openings and Executive Order No. Sixteen of Governor John G. Rowland promulgated August 4, 1999, concerning violence in the workplace, all of which are incorporated into and are made a part of the Contract as if they had been fully set forth in it. At the

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Contractor's request, the Client Agency shall provide a copy of these orders to the Contractor. The Contract may also be subject to Executive Order No. 7C of Governor M. Jodi Rell, promulgated July 13, 2006, concerning contracting reforms and Executive Order No. 14 of Governor M. Jodi Rell, promulgated April 17, 2006, concerning procurement of cleaning products and services, in accordance with their respective terms and conditions.

5.19 Ethics and Compliance Reporting

In accordance with the University's compliance program, the University has in place an anonymous ethics and compliance reporting hotline service – 1-888-685-2637. Any person who is aware of unethical practices, fraud, violation of state laws or regulations or other concerns relating to University policies and procedures can report such matters anonymously. Such persons may also directly contact the University's compliance office at: Office of Audit, Compliance, and Ethics, 9 Walters Avenue, Unit 5084, Storrs, CT 06269-5084; Phone 860-486-4526; Fax 860-486-4527. As a provider of goods and/or services to the University, you are hereby required to notify your employees, as well as any subcontractors, who are involved in the implementation of this contract, of this reporting mechanism.

5.20 Signature Authorization Documentation (Mandatory Submittal):

Signature authorization documentation must be included in your submission response under the following guidelines in reference to the individual signing this submission and agreement.

- o If the contractor is an individual, who is signing the submission in his/her individual capacity, then no signature authorization documentation is required.
- o With the exception of an individual, signing in his/her individual capacity, **ALL** contractors must provide some type of signature authorization documentation clearly stating who is authorized to sign the submission on the contractor's behalf.
- o Documentation must clearly state when and how such authorization was given.
- o Documentation must state that the authorization is still in full force and effect.
- O Documentation must be signed by someone other than the individual signing the submission **ON OR AFTER** the date the submission is signed.
- o Corporate Resolution, Secretarial Certification or Ratification are acceptable forms of signature authorization documentation.
- o Samples and further information are on the University of Connecticut Purchasing Department's web page: http://www.purchasing.UConn.edu/corpres/corpres.html

5.21 State Elections Enforcement Commission (SEEC) Requirements

For all State contracts as defined in Public Act 10-1 having a value in a calendar year of \$50,000 or more or a combination or series of such agreements or contracts having a value of \$100,000 or more, the authorized signatory to this submission expressly acknowledges receipt of the State Elections Enforcement Commission's notice advising state contractors of state campaign contribution and solicitation prohibitions, and will inform its principals of the contents of the SEEC notice found in Part XIV of this RFQ solicitation.

5.22 Nondiscrimination Warranties

An executed Nondiscrimination Certification must also be provided by the Contractor at the time of contract execution for all contracts/agreements with corporations and other entities, regardless of type, term, cost or value. The Certification requires the signer to disclose his/her title and certify that the Contractor has in place a properly-adopted policy, which supports the nondiscrimination requirements of Connecticut law. This Certification is required for all original contracts/agreements as well as amendments. The Nondiscrimination Certification forms can be found with the affidavits in this document or at:

http://www.ct.gov/opm/cwp/view.asp?a=2982&q=390928&opmNav GID=1806

(a) For purposes of this Section, the following terms are defined as follows: (i) "Commission" means the Commission on Human Rights and Opportunities; (ii) "Contract" and "contract" include any extension or modification of the Contract or contract; (iii) "Contractor" and "contractor" include any successors or assigns of the Contractor or contractor; (iv) "Gender identity or expression" means a

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person's gender-related identity, appearance or behavior, whether or not that gender-related identity, appearance or behavior is different from that traditionally associated with the person's physiology or assigned sex at birth, which gender-related identity can be shown by providing evidence including, but not limited to, medical history, care or treatment of the gender-related identity, consistent and uniform assertion of the gender-related identity or any other evidence that the gender-related identity is sincerely held, part of a person's core identity or not being asserted for an improper purpose; (v) "good faith" means that degree of diligence which a reasonable person would exercise in the performance of legal duties and obligations; (vi) "good faith efforts" shall include, but not be limited to, those reasonable initial efforts necessary to comply with statutory or regulatory requirements and additional or substituted efforts when it is determined that such initial efforts will not be sufficient to comply with such requirements; (vii) "marital status" means being single, married as recognized by the State of Connecticut, widowed, separated or divorced; (viii) "mental disability" means one or more mental disorders, as defined in the most recent edition of the American Psychiatric Association's "Diagnostic and Statistical Manual of Mental Disorders", or a record of or regarding a person as having one or more such disorders; (ix) "minority business enterprise" means any small contractor or supplier of materials fifty-one percent or more of the capital stock, if any, or assets of which is owned by a person or persons: (1) who are active in the daily affairs of the enterprise, (2) who have the power to direct the management and policies of the enterprise, and (3) who are members of a minority, as such term is defined in subsection (a) of Connecticut General Statutes § 32-9n; and (x) "public works contract" means any agreement between any individual, firm or corporation and the State or any political subdivision of the State other than a municipality for construction, rehabilitation, conversion, extension, demolition or repair of a public building, highway or other changes or improvements in real property, or which is financed in whole or in part by the State, including, but not limited to, matching expenditures, grants, loans, insurance or guarantees.

For purposes of this Section, the terms "Contract" and "contract" do not include a contract where each contractor is (1) a political subdivision of the state, including, but not limited to, a municipality, (2) a quasi-public agency, as defined in Conn. Gen. Stat. Section 1-120, (3) any other state, including but not limited to any federally recognized Indian tribal governments, as defined in Conn. Gen. Stat. Section 1-267, (4) the federal government, (5) a foreign government, or (6) an agency of a subdivision, agency, state or government described in the immediately preceding enumerated items (1), (2), (3), (4) or (5).

(b) (1) The Contractor agrees and warrants that in the performance of the Contract such Contractor will not discriminate or permit discrimination against any person or group of persons on the grounds of race, color, religious creed, age, marital status, national origin, ancestry, sex, gender identity or expression, mental retardation, mental disability or physical disability, including, but not limited to, blindness, unless it is shown by such Contractor that such disability prevents performance of the work involved, in any manner prohibited by the laws of the United States or of the State of Connecticut; and the Contractor further agrees to take affirmative action to insure that applicants with job-related qualifications are employed and that employees are treated when employed without regard to their race. color, religious creed, age, marital status, national origin, ancestry, sex, gender identity or expression, mental retardation, mental disability or physical disability, including, but not limited to, blindness, unless it is shown by the Contractor that such disability prevents performance of the work involved; (2) the Contractor agrees, in all solicitations or advertisements for employees placed by or on behalf of the Contractor, to state that it is an "affirmative action-equal opportunity employer" in accordance with regulations adopted by the Commission; (3) the Contractor agrees to provide each labor union or representative of workers with which the Contractor has a collective bargaining Agreement or other contract or understanding and each vendor with which the Contractor has a contract or understanding, a notice to be provided by the Commission, advising the labor union or workers' representative of the Contractor's commitments under this section and to post copies of the notice in conspicuous places available to employees and applicants for employment; (4) the Contractor agrees to comply with each provision of this Section and Connecticut General Statutes §§ 46a-68e and 46a-68f and with each regulation or relevant order issued by said Commission pursuant to Connecticut General Statutes §§ 46a-56, 46a-68e and 46a-68f; and (5) the Contractor agrees to provide the Commission on Human Rights and Opportunities with such information requested by the Commission, and permit access to pertinent books, records and accounts, concerning the employment practices and procedures of the Contractor as relate to the provisions of this Section and Connecticut General Statutes § 46a-56. If the

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contract is a public works contract, the Contractor agrees and warrants that he will make good faith efforts to employ minority business enterprises as subcontractors and suppliers of materials on such public works projects.

- (c) Determination of the Contractor's good faith efforts shall include, but shall not be limited to, the following factors: The Contractor's employment and subcontracting policies, patterns and practices; affirmative advertising, recruitment and training; technical assistance activities and such other reasonable activities or efforts as the Commission may prescribe that are designed to ensure the participation of minority business enterprises in public works projects.
- (d) The Contractor shall develop and maintain adequate documentation, in a manner prescribed by the Commission, of its good faith efforts.
- (e) The Contractor shall include the provisions of subsection (b) of this Section in every subcontract or purchase order entered into in order to fulfill any obligation of a contract with the State and such provisions shall be binding on a subcontractor, vendor or manufacturer unless exempted by regulations or orders of the Commission. The Contractor shall take such action with respect to any such subcontract or purchase order as the Commission may direct as a means of enforcing such provisions including sanctions for noncompliance in accordance with Connecticut General Statutes §46a-56; provided if such Contractor becomes involved in, or is threatened with, litigation with a subcontractor or vendor as a result of such direction by the Commission, the Contractor may request the State of Connecticut to enter into any such litigation or negotiation prior thereto to protect the interests of the State and the State may so enter.
- (f) The Contractor agrees to comply with the regulations referred to in this Section as they exist on the date of this Contract and as they may be adopted or amended from time to time during the term of this Contract and any amendments thereto.
- (g) (1) The Contractor agrees and warrants that in the performance of the Contract such Contractor will not discriminate or permit discrimination against any person or group of persons on the grounds of sexual orientation, in any manner prohibited by the laws of the United States or the State of Connecticut, and that employees are treated when employed without regard to their sexual orientation; (2) the Contractor agrees to provide each labor union or representative of workers with which such Contractor has a collective bargaining Agreement or other contract or understanding and each vendor with which such Contractor has a contract or understanding, a notice to be provided by the Commission on Human Rights and Opportunities advising the labor union or workers' representative of the Contractor's commitments under this section, and to post copies of the notice in conspicuous places available to employees and applicants for employment; (3) the Contractor agrees to comply with each provision of this section and with each regulation or relevant order issued by said Commission pursuant to Connecticut General Statutes § 46a-56; and (4) the Contractor agrees to provide the Commission on Human Rights and Opportunities with such information requested by the Commission, and permit access to pertinent books, records and accounts, concerning the employment practices and procedures of the Contractor which relate to the provisions of this Section and Connecticut General Statutes § 46a-56.
- (h) The Contractor shall include the provisions of the foregoing paragraph in every subcontract or purchase order entered into in order to fulfill any obligation of a contract with the State and such provisions shall be binding on a subcontractor, vendor or manufacturer unless exempted by regulations or orders of the Commission. The Contractor shall take such action with respect to any such subcontract or purchase order as the Commission may direct as a means of enforcing such provisions including sanctions for noncompliance in accordance with Connecticut General Statutes § 46a-56; provided, if such Contractor becomes involved in, or is threatened with, litigation with a subcontractor or vendor as a result of such direction by the Commission, the Contractor may request the State of Connecticut to enter into any such litigation or negotiation prior thereto to protect the interests of the State and the State may so enter.
- 5.23 In support of this RFQ opportunity and to assist with any business related accommodation needs, the University recommends that all overnight visitors stay on campus at the Nathan Hale Inn. Parking is

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available at the Inn during your stay and includes complementary access to the campus shuttle. The Nathan Hale Inn can offer preferred rates to long term and project stays.

Please contact the sales office directly at the Inn (860-427-7888) or you can view their website at www.nathanhaleinn.com.

5.24 **Termination for Cause**

The University may terminate any resulting Contract for cause by providing a written Notice to Cure to the Contractor citing the instances of noncompliance with the contract. The Contractor will have ten (10) days to reply to the Notice to Cure and indicate why the contract should not be terminated and recommend remedies to be taken.

- (a) If the Contractor and the University reach an agreed upon solution, the Contractor will then have thirty (30) days after such agreement is reached to cure the noncompliance cited in the Notice to Cure
- (b) If a mutually agreed upon solution cannot be reached within ten (10) days after receipt of Notice to Cure by Contractor, the University reserves the right to terminate the Contract at that time by written notice of such termination.
- (c) If the mutually agreed upon solution is not implemented within thirty (30) days from the date of agreement, the University reserves the right to terminate the Contract at that time by written notice of such termination.
- (d) The University will be obligated only for those goods or Services rendered and accepted prior to the date of Notice of Termination.
- (e) Remedies for Default: If the solution mutually agreed upon pursuant to subsection (a) of this Section is not implemented within the thirty (30) days provided in said subsection, the University may procure the subject goods or services from another source and charge any cost difference to the Contractor.

5.25 Termination for Convenience

- (a) The University may terminate any resulting Contract in whole or in part whenever, for any reason, the University shall determine that such termination is in the best interest of the University and/or the State of Connecticut.
- (b) If the Contract is terminated by the University pursuant to this section, the University will provide the Contractor sixty (60) days written notice of such intention. In the event of such termination, the Contract Administrator and/or designee will notify the Contractor by certified mail, return receipt requested. Termination will be effective as of the close of business on the date specified in the notice.

5.26 HIPAA and Data Encryption

Please note UCHC is required to address HIPAA and data encryption requirements in any resultant contract with Proposer. UCHC requests that Proposer review carefully the contract language for HIPPA in Part XIII and for Data Encryption in 5.27 below.

5.27 **Encryption of Data**

- a) All Contractor Parties, at their own expense, shall encrypt any and all electronically stored data related to this Contract now or hereafter in their possession or control and located on non-State of Connecticut owned or managed devices, which the State of Connecticut classifies as confidential or restricted.
- b) In the event of a breach of security or loss of State data, the Contractor shall notify the client agency that owns the data, the Connecticut Department of Information Technology and the Connecticut Office of the Attorney General as soon as practical, but no later than twenty-four (24) hours after the discovery of or suspicion that such data has been compromised through breach or loss.

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PART VI SUBMISSION SPECIFICATIONS

- 6.0 Bidders must include point-by-point responses to all requested information in their submission, in sufficient detail for the University to determine that all requirements have been met. Failure to provide all information may result in submission rejection.
- 6.1 Bidders must address the following requirements in their submission, detailing how their services meet or exceed each feature.
 - 6.1.1 How long has your organization been providing Managed Print Solutions?
 - 6.1.2 Provide a list of your current customers for Managed Print Solutions.
 - 6.1.3 List your distribution affiliations (HP, Dell, etc.). What products are you certified to resell?
 - 6.1.4 Vendor's equipment must interact with a data security platform.
 - 6.1.5 Must be able to integrate with UConn's proprietary user authentication (NetID).
 - 6.1.6 Must be able to integrate hardware and software with UConn print servers.
 - 6.1.7 Must be able to integrate with standard IP management protocols.
 - 6.1.8 Ability to perform a detailed assessment as described in Part I Overview, and provide case histories of various levels of completed assessments.
 - 6.1.9 Compatibility with IBM suite of products (FileNet, Datacap).
 - 6.1.10 Ability to support desktop, workgroup, network, and low to mid volume production scanners.
 - 6.1.11 Equipment must be compatible with all platforms, such as Windows, Mac, Linux, and mobile.
 - 6. 1.12 Ability to provide the following support levels:
 - Respond to support issues within 4 hours, 24/7.
 - Supply critical parts within 24 hours.
 - Provide on-site preventive maintenance.
 - Ability to diagnose and repair certain issues remotely.
 - Ability to install all required MPS devices.
 - 6. 1.13 Ability to monitor and support existing hardware inventory (open architecture). Existing hardware includes, but is not limited to; Dell, Savin, Ricoh, HP, Lexmark, Canon, Xerox, and Konica/Minolta.
 - 6. 1.14 Does your organization intend to subcontract any part of the MPS services? If yes, provide details.
 - 6. 1.15 Experience implementing MPS solutions at Higher Education institutions similar to UConn (main campus, academic medical center, and regional campuses).
 - 6. 1.16 Ability to support cloud technology for printer job management.
 - 6. 1.17 Ability to comply the UConn's degaussing process prior to recycling machines.
 - 6. 1.18 Ability to train UConn support staff as needed.
 - 6. 1.19 Ability to provide and support asset lifecycle management.
 - 6. 1.20 Ability to provide reports to enable consumable management (paper) and integration with existing reporting functionality.
 - 6.1.21 Standardize duplex printing.
 - 6.1.22 Experience driving and communicating change management.
 - 6.1.23 Ability to provide color output options.
 - 6.1.24 Ability to restrict and control printing at the end-user level.
 - 6.1.25 Ability to control/stop the scanning of PII.
 - 6.1.26 Ability or provide centralized and de-centralized chargebacks.
 - 6.1.27 How large is your current and active customer base in dollars?
 - 6.1.28 Have any customers filed legal action against your company? If so how many are currently in litigation?
 - 6.1.29 What is your primary line of business?
 - 6.1.30 What is the current size and home location of your company?
 - 6.1.31 Provide the location of the office that will be the primary servicing the University.
 - 6.1.32 Does your organization have access to WSCA pricing? If yes, how long have you worked with WSCA?
 - 6.1.33 If you are a selected awardee, how will your source product for this relationship? Through resellers or direct?

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- 6.1.34 How do your services and equipment compare with competitors' products and services on the
- 6.1.35 What is your company's place/position in the market?
- 6.1.36 Provide any additional information you feel is relevant to this RFQ.

6.2 <u>Service Offerings</u>

- 6.2.1 List specific service capabilities in the areas as outlined in Part III Scope of Services and Part 6.1.
- 6.2.2 Provide detailed information on the services offered.
- 6.2.3 Describe how you or your company has positioned itself to provide services that are competitively unique or provide value beyond competing companies, related to the Scope of Services.
- 6.2.4 Describe your company's experience delivering services, related to Part III Scope of Services and 6.1, in higher education institutions.
- 6.2.5 Describe any specialized training or experience that you or your company's key personnel possess in Managed Print Services.
- 6.2.6 Describe your capabilities relative to your competitors or market position, and how you rank in particular services relative to your competitors.

6.3 Staffing Plan

- 6.3.1 Bidder's submission must include a spreadsheet with offered staff resources, role, years of industry experience for their specialization, professional designations (if any) and location (state).
- 6.3.2 Bidders must provide details of staff professional affiliations and participation.

6.4 <u>History of Success</u>

- 6.4.1 Bidder's submission must include an outline of successful Managed Print Services projects for the last three (3) years including; the type of services provided, the areas for which the services were provided, the outcome of the project relative to the client's expectations, the impact of the project on the organization or institution, and the Bidder's overall contribution to the success of the project.
- 6.4.2 Bidder's submission must include a narrative of how their past work with organizations and institutions provided actionable deliverables that helped foster a more secure environment in a cost effective manner.

6.5 References

6.5.1 Proposers must submit references from five (5) institutions; it is desirable that three (3) of d be institutions of higher education, or comparable organizations of size and scope similar to the University of Connecticut, with which it has a Managed Print Services Agreement similar to the Scope of Services of this RFQ, and that the proposer has provided services to within the last three (3) years. Please include name, title, telephone number and <u>e-mail address</u> of a contact person at each institution. Information is to be provided on the form found in Part VIII.

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PART VII REOUIREMENTS

7.0 **Information Provided by the University:**

The University of Connecticut has, in this Request for Qualifications and otherwise, provided proposers with information relating to the University, its current operations and initiative described herein.

The University assumes no responsibility or liability for the adequacy or accuracy of any information provided by the University, its agents, employees or representatives. The proposer agrees to waive any claim or defense to any claim relating to the adequacy or sufficiency of any information provided prior to the execution of the anticipated contract.

Subject to these limitations, this Request for Qualifications contains information describing University communities, operations and planned programs. For your continuing reference, we have included additional information regarding University registration, demographics, student residence, faculty, staff and Campus on page 3 of this document.

7.1 **Base Submission Requirements:**

In support of its financial and operational goals and objectives, each proposer will provide a detailed Plan. The Plan should also include assumptions and relationship commitments required to obtain those goals and objectives.

The Plan should describe the programs and/or resources, which support the likelihood of achieving the identified objectives. The Plan should also include support and reporting commitments, together with specific suggestions regarding communication, planning and performance review. The Plan represents an opportunity for each proposer to provide examples of its innovation operational opportunities and understanding of the University communities and objectives.

The future businesses of the selected Proposer might include an expanded or reduced complement of services and support. The proposer is encouraged to anticipate the inevitability of change and provide specific recommendations for a dynamic relationship, which could take advantage of newly discovered opportunities without unduly limiting or committing each party to unforeseen circumstances that may preclude the intended outcome.

7.2 Responsibility of those performing the work

The Proposer shall be responsible for the acts and omissions of all the Proposer's employees and all subcontractors, their agents and employees as well as all other persons performing any of the work under a contract with the **Proposer**.

The Proposer shall at all times enforce strict discipline and good order among the Proposer's employees and shall not employ any unfit person or anyone not skilled in the task assigned.

The Proposer, when so determined by the University shall dismiss incompetent or incorrigible employees from the project, and such persons shall be prohibited from returning to the project without written consent of the University.

The proposer and its employees will not disclose information acquired in connection with the performance of services under this agreement which is proprietary or confidential in nature to the University without written permission from the University. This confidentiality will continue to be in effect even after the contract has been completed or terminated for any reason. Some projects may require additional confidentiality documentation or agreements, which will vary according to the University's needs, legal requirements and scope of work. A sample confidentiality agreement is included in Part XV merely for illustrative purposes, and should not be considered the standard confidentiality agreement due to the specific needs of the engagement.

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7.3 Purchase Orders and Subcontractors

Purchase Orders and payments will only be issued to the **Proposer**. It is the **Proposer's** responsibility to issue Purchase Orders, schedule services and pay all subcontractors and partners directly.

7.4 **Payment Terms**

The University's payment terms are 2% 15 days net 45 days. These terms will be honored unless otherwise stated on the Form of RFQ. Cash discounts may be offered, by the Proposer, for prompt payment of invoices and will be taken into consideration in determining the low Proposer and in the awarding of tie bids

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PART VIII REFERENCES

Submissions should include five institutions, of similar or the same size, where your organization is currently providing Services similar to the Services you're proposing for the University of Connecticut. Please include name, title, telephone number **and e-mail address** of a contact person at each institution. **Providing the e-mail** is a mandatory requirement, as references will be checked electronically via e-mail.

References:	Institution	Contact	Telephone No.
Reference #1			
e-mail:			
Reference #2			
e-mail:			
Reference #3			
e-mail:			
Reference #4			
e-mail:			
Reference #5			
e-mail:			

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PART IX ATTENTION BIDDERS

WHERE TO SIGN

The attached RFQ solicitation package includes forms which <u>must</u> be signed for your offer to be considered.

1.	Form of Submission	Bottom of Document
2.	Notification to Bidders	Bottom of Document
3.	Affidavits and Certifications	Bottom of Document (and must be notarized)

FORM NAME

Before sending your submission, please be sure all are signed.

NOTICE TO PROSPECTIVE BIDDERS

The University Purchasing Department will appreciate your assistance in making a careful study of this document and specifications for the purpose of offering suggestions as to the contract period, quantities, purchasing terms, details of specifications, trade customs, etc. which you believe to be in the best interest of the State. Suggestions or comments will be considered up to ten (10) days prior to the date of RFQ opening indicated in the RFQ package. In replying you must refer to the RFQ number. If no suggestions or comments are offered, the signing of the RFQ documents shall indicate your approval of these forms in their present content.

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PART X FORM OF SUBMISSION

TO:

University of Connecticut

Purchasing Department 3 North Hillside Road Unit 6076 Storrs, CT. 06269-6076 1. The undersigned bidder, in response to our Request for Qualifications for Services, having examined the RFQ documents and being familiar with the conditions surrounding the proposed project, hereby proposes to provide such services meeting the requirements outlined in this Request for Qualifications, in accordance with the submission attached hereto. 2. Bidder acknowledges receipt of the following addenda, which are a part of the bidding documents: Bidder understands that the University reserves the right to reject any and all submissions, waive irregularities or 3. technicalities in any offer, and accept any offer in whole or in part which it deems to be in its best interest. Bidder agrees that this offer shall be good and may not be withdrawn for a period of 120 days after the public RFQ 4. opening. 5. Bidder hereby certifies: (a) that this submission is genuine and is not made in the interest of or on behalf of any undisclosed person, firm or corporation; (b) that the bidder has not directly or indirectly induced or solicited any other bidder to put in a false or sham bid; (c) that the bidder has not solicited or induced any person, firm or corporation to refrain from bidding; and (d) that the bidder has not sought by collusion to obtain any advantage over any other bidder or over the University. 6. Vendor offers a fee structure in accordance with the attached Fee Structure and Index Table forms and any additional offers specified and attached hereto. 7. Bidder agrees that the response to this submission is a legal and binding offer and the authority to make the offer is vested in the signer. Minor differences and informalities will be resolved by negotiation prior to acceptance of the offer. Payment terms: Firm Name: Address: Duly Authorized Title: PHONE #: _____ FAX #: ____

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F.E.I.N. #: Email:

PART XI COMMISSION ON HUMAN RIGHTS AND OPPORTUNITIES CONTRACT COMPLIANCE REGULATIONS NOTIFICATION TO BIDDERS

The contract to be awarded is subject to contract compliance requirements mandated by Sections 4a-60 and 4a-60a of the Connecticut General Statutes; and, when the awarding agency is the State, Sections 46a-71(d) and 46a-81i(d) of the Connecticut General Statutes. There are Contract Compliance Regulations codified at Section 46a-68j-21 through 43 of the Regulations of Connecticut State Agencies, which establish a procedure for awarding all contracts covered by Sections 4a-60 and 46a-71(d) of the Connecticut General Statutes.

According to Section 46a-68j-30(9) of the Contract Compliance Regulations, every agency awarding a contract subject to the contract compliance requirements has an obligation to "aggressively solicit the participation of legitimate minority business enterprises as bidders, contractors, subcontractors and suppliers of materials." "Minority business enterprise" is defined in Section 4a-60 of the Connecticut General Statutes as a business wherein fifty-one percent or more of the capital stock, or assets belong to a person or persons: "(1) Who are active in daily affairs of the enterprise; (2) who have the power to direct the management and policies of the enterprise; and (3) who are members of a minority, as such term is defined in subsection (a) of Section 32-9n." "Minority" groups are defined in Section 32-9n of the Connecticut General Statutes as "(1) Black Americans . . . (2) Hispanic Americans . . . (3) persons who have origins in the Iberian Peninsula . . . (4)Women . . . (5) Asian Pacific Americans and Pacific Islanders; (6) American Indians . . ." An individual with a disability is also a minority business enterprise as provided by Section 4a-60g of the Connecticut General Statutes. The above definitions apply to the contract compliance requirements by virtue of Section 46a-68j-21(11) of the Contract Compliance Regulations.

The awarding agency will consider the following factors when reviewing the bidder's qualifications under the contract compliance requirements:

- (a) the bidder's success in implementing an affirmative action plan;
- (b) the bidder's success in developing an apprenticeship program complying with Sections 46a-68-1 to 46a-68-17 of the Administrative Regulations of Connecticut State Agencies, inclusive;
- (c) the bidder's promise to develop and implement a successful affirmative action plan;
- (d) the bidder's submission of employment statistics contained in the "Employment Information Form", indicating that the composition of its workforce is at or near parity when compared to the racial and sexual composition of the workforce in the relevant labor market area; and
- (e) the bidder's promise to set aside a portion of the contract for legitimate minority business enterprises. See Section 46a-68j-30(10)(E) of the Contract Compliance Regulations.

INSTRUCTIONS AND OTHER INFORMATION

The following <u>BIDDER CONTRACT COMPLIANCE MONITORING REPORT</u> must be completed in full, signed, and submitted with the bid for this contract. The contract awarding agency and the Commission on Human Rights and Opportunities will use the information contained thereon to determine the bidders compliance to Sections 4a-60 and 4a-60a CONN. GEN. STAT., and Sections 46a-68j-23 of the Regulations of Connecticut State Agencies regarding equal employment opportunity, and the bidders A good faith efforts to include minority business enterprises as subcontractors and suppliers for the work of the contract.

1) Definition of Small Contractor

Section 4a-60g CONN. GEN. STAT. defines a small contractor as a company that has been doing business under the same management and control and has maintained its principal place of business in Connecticut for a one year period immediately prior to its application for certification under this section, had gross revenues not exceeding fifteen million dollars in the most recently completed fiscal year, and at least fifty-one percent of the ownership of which is held by a person or persons who are active in the daily affairs of the company, and have the power to direct the management and policies of the company, except that a nonprofit corporation shall be construed to be a small contractor if such nonprofit corporation meets the requirements of subparagraphs (A) and (B) of subdivision 4a-60g CONN. GEN. STAT.

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MANAGEMENT: Managers plan, organize, direct, and control the major functions of an organization through subordinates who are at the managerial or supervisory level. They make policy decisions and set objectives for the company or departments. They are not usually directly involved in production or providing services. Examples include top executives, public relations managers, managers of operations specialties (such as financial, human resources, or purchasing managers), and construction and engineering managers.

BUSINESS AND FINANCIAL OPERATIONS: These occupations include managers and professionals who work with the financial aspects of the business. These occupations include accountants and auditors, purchasing agents, management analysts, labor relations specialists, and budget, credit, and financial analysts.

COMPUTER SPECIALISTS: Professionals responsible for the computer operations within a company are grouped in this category. Examples of job titles in this category include computer programmers, software engineers, database administrators, computer scientists, systems analysts, and computer support specialists

ARCHITECTURE AND ENGINEERING: Occupations related to architecture, surveying, engineering, and drafting are included in this category. Some of the job titles in this category include electrical and electronic engineers, surveyors, architects, drafters, mechanical engineers, materials engineers, mapping technicians, and civil engineers.

OFFICE AND ADMINISTRATIVE SUPPORT: All clerical-type work is included in this category. These jobs involve the preparing, transcribing, and preserving of written communications and records; collecting accounts; gathering and distributing information; operating office machines and electronic data processing equipment; and distributing mail. Job titles listed in this category include telephone operators, payroll clerks, bill and account collectors, customer service representatives, files clerks, dispatchers, shipping clerks, secretaries and administrative assistants, computer operators, mail clerks, and stock clerks.

BUILDING AND GROUNDS CLEANING AND MAINTENANCE: This category includes occupations involving landscaping, housekeeping, and janitorial services. Job titles found in this category include supervisors of landscaping or housekeeping, janitors, maids, grounds maintenance workers, and pest control workers.

CONSTRUCTION AND EXTRACTION: This category includes construction trades and related occupations. Job titles found in this category include boilermakers, masons (all types), carpenters, construction laborers, electricians, plumbers (and related trades), roofers, sheet metal workers, elevator installers, hazardous materials removal workers, paperhangers, and painters. Paving, surfacing, and tamping equipment operators; drywall and ceiling tile installers; and carpet, floor and tile installers and finishers are also included in this category. First line supervisors, foremen, and helpers in these trades are also grouped in this category.

INSTALLATION, MAINTENANCE AND REPAIR: Occupations involving the installation, maintenance, and repair of equipment are included in this group. Examples of job titles found here are heating, ac, and refrigeration mechanics and installers; telecommunication line installers and repairers; heavy vehicle and mobile equipment service technicians and mechanics; small engine mechanics; security and fire alarm systems installers; electric/electronic repair, industrial, utility and transportation equipment; millwrights; riggers; and manufactured building and mobile home installers. First line supervisors, foremen, and helpers for these jobs are also included in the category.

MATERIAL MOVING WORKERS: The job titles included in this group are Crane and tower operators; dredge, excavating, and lading machine operators; hoist and winch operators; industrial truck and tractor operators; cleaners of vehicles and equipment; laborers and freight, stock, and material movers, hand; machine feeders and offbearers; packers and packagers, hand; pumping station operators; refuse and recyclable material collectors; and miscellaneous material moving workers.

3) Definition of Racial and Ethnic Terms (as used in Part IV Bidder Employment Information)

White (not of Hispanic Origin)- All persons having origins in any of the original peoples of Europe, North Africa, or the Middle East.

<u>Black</u>(not of Hispanic Origin)- All persons having origins in any of the Black racial groups of Africa.

<u>Hispanic</u>- All persons of Mexican, Puerto Rican, Cuban, Central or South American, or other Spanish culture or origin, regardless of race.

Asian or Pacific Islander- All persons having origins in any of the original peoples of the Far East, Southeast Asia, the Indian subcontinent, or the Pacific Islands. This area includes China, India, Japan, Korea, the Philippine Islands, and Samoa.

<u>American Indian or Alaskan Native</u>- All persons having origins in any of the original peoples of North America, and who maintain cultural identification through tribal affiliation or community recognition.

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BIDDER CONTRACT COMPLIANCE MONITORING REPORT

PART I - Bidder Information	
Company Name Street Address City & State Chief Executive	Bidder Federal Employer Identification Number Or Social Security Number
Major Business Activity (brief description)	Bidder Identification (response optional/definitions on page 1) -Bidder is a small contractor. Yes NoBidder is a minority business enterprise Yes No (If yes, check ownership category) Black Hispanic Asian American American Indian/Alaskan Native Iberian Peninsula Individual(s) with a Physical Disability Female
Bidder Parent Company (If any)	- Bidder is certified as above by State of CT Yes_ No_
Other Locations in Ct. (If any)	
PART II - Bidder Nondiscrimination Policies and Procedures	
Does your company have a written Affirmative Action/Equal Employment Opportunity statement posted on company bulletin boards? Yes No	7. Do all of your company contracts and purchase orders contain non-discrimination statements as required by Sections 4a-60 & 4a-60a Conn. Gen. Stat.? Yes No
Does your company have the state-mandated sexual harassment prevention in the workplace policy posted on company bulletin boards? Yes No	8. Do you, upon request, provide reasonable accommodation to employees, or applicants for employment, who have physical or mental disability? Yes No
3. Do you notify all recruitment sources in writing of your company's Affirmative Action/Equal Employment Opportunity employment policy? Yes No	9. Does your company have a mandatory retirement age for all employees? Yes No
4. Do your company advertisements contain a written statement that you are an Affirmative Action/Equal Opportunity Employer? Yes No	10. If your company has 50 or more employees, have you provided at least two (2) hours of sexual harassment training to all of your supervisors? Yes No NA
5. Do you notify the Ct. State Employment Service of all employment openings with your company? Yes No	11. If your company has apprenticeship programs, do they meet the Affirmative Action/Equal Employment Opportunity requirements of the apprenticeship standards of the Ct. Dept. of Labor? Yes No NA
6. Does your company have a collective bargaining agreement with workers? YesNo 6a. If yes, do the collective bargaining agreements contain non-discrimination clauses covering all workers? YesNo	12. Does your company have a written affirmative action Plan? Yes No If no, please explain.
6b. Have you notified each union in writing of your commitments under the nondiscrimination requirements of contracts with the state of Ct? Yes No	13. Is there a person in your company who is responsible for equal employment opportunity? Yes No If yes, give name and phone number.

Part III - Bidder Subcontracting Practices

 Will the work of this contract include subcontractors of 	or suppliers?	Yes No
--	---------------	--------

 $1a. \ \ If yes, please \ list all \ subcontractors \ and \ suppliers \ and \ report \ if they \ are \ a \ small \ contractor \ and/or \ a \ minority \ business \ enterprise. \ (defined \ on \ page \ 1\ / \ use$ additional sheet if necessary)

1b. Will the work of this contract require additional subcontractors or suppliers other than those identified in 1a. above?

Yes__ No__

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PART IV - Bidder E	mployme	ent Inf	ormatio	n		Date:							
JOB CATEGORY	OVERALI TOTALS		WH (not of H origin)		BLACK (not of Hispanic origin) HISPA		ANIC	ASIAN or PACIFIC ISLANDER			AMERICAN INDIAN or ALASKAN NATIVE		
			Male	Female	Male	Female	Male	Fema	ale	Male	Female	male	female
Management													
Business & Financial Ops													
Computer Specialists													
Architecture/Engineering													
Office & Admin Support													
Bldg/ Grounds Cleaning/Maintenance													
Construction & Extraction													
Installation , Maintenance & Repair													
Material Moving Workers													
TOTALS ABOVE													
Total One Year Ago													
	FORM	IAL ON T	HE JOB TRA	AINEES (ENT	ER FIGURES	FOR THE SAM	E CATEGORIES	S AS AF	RE SHOWN	N ABOVE)			
Apprentices													
Trainees													
PART V - Bidder Hi	ring and	Recru	itment I	Practices									
Which of the following recruitment sources are used by you? (Check yes or no, and report percent used)			Check (X) any of the below listed requirements that you use as a hiring qualification (X)				3. Description which without		other practices or a ou hire, train, and ion				
SOURCE	YES	NO	% of approvide source	oplicants ed by									
State Employment Service						Work Ex	perience						
Private Employment Agencies						Ability t Write Er	o Speak or nglish						
Schools and Colleges						Written '	Γests						
Newspaper Advertisement						High Scl	nool Diploma						
Walk Ins						College	Degree						
Present Employees						Union M	Iembership						
Labor Organizations						Personal Recomm	nendation						
Minority/Community Organizations						Height o	r Weight						
Others (please identify)						Car Own	nership						
						Arrest R	ecord						
						Wage G	arnishments						
Certification (Read this form MONITORING REPORT are	complete ar	nd true to	the best of	my knowled	ge and belief	, and are made	in good faith.	I unde	ade by me erstand tha	on this BIDDI t if I knowingly	ER CONTRACT Of make any misstar	COMPLIANCE tements of facts,	I
am subject to be declared in r	on-complian	ce with	Section 4a-	50, 4a-60a, ai	nd related sec	tions of the Co	ONN. GEN. S	IAT.					

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(Title)

(Date Signed)

(Telephone)

(Signature)

Connecticut Economic Impact Form

This form is intended to gather general Connecticut economic impact information from prospective suppliers. This form shall be updated with each solicitation. This form is for informational gathering purposes only and will not be used in the evaluation of a prospective supplier's qualifications.

Date:
Company Name:
Location (City, State) of Principal Place of Business:
Date Registered to do Business in Connecticut:
Number of Connecticut Locations:
Number of Connecticut Employees:
Annual Payroll Paid to Connecticut State Residents:
Annual Taxes, Licenses, Fees Paid to Connecticut (this may be payroll, franchise, service taxes, etc.)
Annual Rent Paid within Connecticut or value of Real Property:
Annual Utilities Paid within Connecticut:
Amount paid to Major partners or suppliers in Connecticut:

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PART XII

Vendor's Qualification Statement PG020513

All vendors are required to file this form, properly completed, WITH THEIR RESPONSE. Failure of a vendor to answer any question or provide required information may be grounds for the awarding authority to disqualify and reject their proposal. If a question or request for information does not pertain to your organization in any way, use the symbol "NA" (Not Applicable). Use additional $8\ 1/2$ " x 11" sheets with your letterhead as necessary.

Indicate exactly t	he name by which th	is organization is know	n:		
Name		·			
How many years	has this organization	ı been in business unde	r its present busine	ss name?	
Years?		·			
Indicate all other	names by which this	organization has been	known and the len	gth of time known by	each name
1					
2					
3					
Years?					
This firm is a:	Corporation	Partnership	Sole Proprietor	rship	
-	Joint Ven	tureOther			
Women	OwnedMin	nority Business	Set Aside Contr	ractor	
the University on		nnel, such as principals o this RFQ. Indicate the pervisory capacity.			
Name		Years/supervisor	Telephone/I	Fax #'s	
			ph		
Email			fax		

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		ph	
Email		fax	
Sales Representative:			
Name			
Addresses			
Telephone Number			
Years of experience	_		
Customer Representative:			
Name			
Addresses			
Telephone Number			
<u>Trade References:</u> Names, addres regular business dealings (Attach			with whom your organiz
Has your organization ever failed been an officer or partner of anoth circumstances leading to the projection.	ner organization that fail	ed to complete a cor	ntract? If so, indicate the

11. Within the past five years has your firm, or any part of your firm; any owner, or partial owner of your firm; or any person in any way associated with or employed by your firm, ever been barred, suspended, disqualified or otherwise precluded from bidding on contracts by any municipality or any agency of the State of Connecticut, other states, or the Federal Government? If so, include an explanation of any previous debarment and copies of any notice of reinstatement.

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12.	State whether, within the last five years, you have been defaulted, terminated, or have had any liquidated
	damages or other contractual penalties for failure to timely or properly perform a contract assessed against
	you and indicate the current status of any litigation involving those transactions.
	Have you ever terminated work on a project prior to its completion for any reason?

- 13. State whether, within the last five years, you have been declared to be a non-responsible bidder on any government project, and identify the project and date of the findings.
- 14. Indicate either yes or no to the following questions. You may attach a separate sheet to explain any "yes" answers. For any "yes" answer in response to the following question, please identify the offense, along with the location of the court or tribunal administering the matter, and the docket or proceeding number of the matter.

Has your firm, or any part of your firm, any owner, or partial owner of your firm, or any person in any way associated with or employed by your firm ever:

A. Had a conviction or entry of a plea of guilty or nolo contendere for commission of a criminal offense as an incident to obtaining or attempting to obtain a public or private contract or subcontract, or in the performance of such contract or subcontract:

```
yes no
```

B. Had a conviction or entry of a plea of guilty or nolo contendere under state or federal law for embezzlement, theft, forgery, bribery, falsification or destruction of records, receiving stolen property or any other offense indicating a lack of business integrity or business honesty which affects responsibility as a state contractor:

```
yes no
```

C. Had a conviction or entry of a plea of guilty or nolo contendere under state or federal antitrust, collusion or conspiracy statutes arising out of the submission of bids or proposals:

```
yes no
```

D. Been cited for noncompliance with contract provisions on a public project, of a character regarded by the awarding authority to be of such gravity as to indicate a lack of responsibility to perform as a state contractor, including deliberate failure, without good cause, to perform in accordance with specifications or time limit provided in a contract:

```
yes no
```

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E. Within the previous five years compiled a record of failure to perform or of unsatisfactory performance in accordance with the terms of one or more contracts, unless such failure to perform or unsatisfactory performance was caused by acts beyond the control of the contractor or supplier:

yes no

F. On a public project or contract, been cited for any other cause the awarding authority determined to be so serious or compelling as to affect responsibility as a state vendor, including disqualification by another governmental entity, having caused financial loss to the state or having caused a serious delay or inability of state officials to carry out their duties on a past contract or contracts:

yes no

- G. Where applicable, list all litigation or arbitration proceedings including out-of-court settlements initiated by or against you within the past 5 years including all pending cases. List the name of the project and the court or arbitration docket number and location. Briefly describe the circumstances and disposition of each case. Use a separate sheet if necessary.
- H. List any OSHA citations within the past five years under present business name or any past business name. Have you been cited for three or more willful or serious violations of an OSHA, or of any standard, order or regulation promulgated pursuant to such Act which violations were cited in accordance with the provisions of any State Occupational Safety and Health act or the Occupation Safety and Health Act of 1970 and which were not abated within the time fixed by the citation; and which citation has not been set aside following appeal to the appropriate agency or court having jurisdiction? Additionally, list any criminal convictions related to the injury or death of any employee.
- I. Have you appeared on any list published by the Connecticut State Labor Commission of persons or firms that have been found by the National Labor Relations Board and by a final decision rendered by a Federal court to have been in violation of the National Labor Relations Act, 29 USC 151 et. seq., or to have been found in contempt of court by a final decision of a Federal Court for failure to correct a violation of the National Labor Relations Act on three or more occasions involving different violations:

yes no

If yes, state the date of publication of such list by the State of Connecticut State Labor Commission.

J. State whether you have ever been cited or penalized by any government agency for failure to comply with any affirmative action, non-discrimination, or other human rights requirements applicable to any work performed by you. If so, provide the date(s), details, disposition and docket number(s) for each such instance.

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Are there any criminal charges, indictments or civil enforcement actions currently pending against you or your principals involving any of the offenses or violations referred to in the above? If so, identify the offenses(s), court docket number, and status of proceeding(s).

	K.			tests you have engaged in over the past five years and the results of each instance by date, and court or administrative docket number and location, as applicable.	
15.		l of you	r firm, o	art of your firm, affiliate, subsidiary, parent or predecessor, any owner, partial owner or rany officer or managerial or supervisory employees of your firm ever been involved in ings?	
	Chapter	11	yes	no	
	Chapter	7	yes	no	
	explaini	ng the c	ircumsta	on, caption and docket number of any such bankruptcy proceedings as well as a statement unces resulting in the filing. Please note that the institution of bankruptcy proceedings, in e considered as grounds for a failure to pre-qualify.	
16. Disclose and identify any relationship and/or potential conflicts of interest which the Applicant may have we Purchasing or any other University organization or departments, for the purpose of determining whether a confinerest exists.					-
		Appl	icant ha	s no conflict of interest.	
	conflict			s a potential conflict of interest and herewith has attached a full disclosure of said potential	al
17.				rative proceedings currently pending or concluded adversely within the last five years which performance of any public or private service/maintenance contracts.	
	1	At	tached	2 N/A	
Dated					
Name	of Organi	ization:			
Addre	ess:				
			-		
Telep	hone:			Fax:	

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Toll Free Telephone	 -		
Email Address		-	
Signature			-
(Print Name)			
Titla			

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PART XIII

Agreed Specification of Services Regarding the Duty to Safeguard Private Information and Confidentiality (Confidentiality Agreement)

These specifications serve to document agreed upon requirements regarding the duty to safeguard data that is or may become available to Contractor in the course of providing services to and/or on behalf of the University.

Contractor shall comply with the following requirements unless otherwise directed by law or judicial and/or administrative order or prohibited from complying by law or judicial and/or administrative order:

1. <u>STUDENT DATA.</u> In the course of performing work for or on behalf of the University, Contractor may have access to data associated with prospective and/or enrolled students. Such information may be subject to the Family Educational Rights and Privacy Act ("FERPA"), 20 U.S.C. 1232g, *et seq.* and the regulations promulgated thereunder at 34 C.F.R. Part 99. Regardless of format or medium (e.g., electronic, paper, audio, video), such information is considered confidential and protected by FERPA. Such information shall not be disclosed or shared with any third party by Contractor, except as permitted by the terms of this Agreement to subcontractors whose services are necessary for Contractor to carry out its services and only then to subcontractors who have agreed to maintain the confidentiality of the data to the same extent required of Contractor under the terms of this Agreement.

Contractor shall implement, maintain and use appropriate administrative, technical and physical security measures to preserve the confidentiality, integrity and availability of all University data received from, or on behalf of the University. These measures shall be extended by contract between Contractor to all subcontractors used by Contractor who may encounter University data.

In the event any person(s) seek to access protected and confidential data or information, whether in accordance with FERPA or other federal or relevant state law or regulations, that Contractor will promptly inform the University of such request in writing. Contractor shall only retrieve such data or information upon receipt of, and in accordance with, written directions by the University. Contractor shall not provide direct access to such data or information or respond to individual requests. All requests and all data or information retrieved by Contractor in response to such requests shall be provided to the University. It shall be the University's sole responsibility to respond to requests for data or information received by Contractor regarding University data or information. Should Contractor receive a court order or lawfully issued subpoena seeking the release of such data or information, Contractor shall provide immediate notification to the University of its receipt of such court order or lawfully issued subpoena and shall promptly provide the University with a copy of such court order or lawfully issued subpoena prior to releasing the requested data or information.

2. PERSONALLY IDENTIFIABLE DATA NOT OTHERWISE COVERED BY FERPA.

- a.) **CONFIDENTIAL DATA.** The data available to Contractor in the course of providing technical support to or on behalf of the University shall be considered Confidential Information, unless the University indicates otherwise in writing. Such Confidential Information may contain data associated with students, faculty, staff, customers, clients, members of the public, or other individuals affiliated with the University. Information related to such individuals may be protected by federal and/or state laws and regulations, and/or established industry standards. In particular, the contents of such data or information stored and maintained by Contractor may be protected by the Health Insurance Portability and Accountability Act ("HIPAA"), Gramm-Leach Bliley Act ("GLBA"), Electronic Communications Privacy Act (ECPA), federal Red Flags Rule regulations, Federal Trade Commission regulations, Internal Revenue Service regulations and/or other state or federal laws as amended from time to time, and/or by the Payment Card Industry Data Security Standards (PCIDSS), as amended or updated from time to time.
- b.) Data or information to which Contractor may become privy in conducting its work for or on behalf of the University shall not be disclosed or shared with any third party by Contractor, except as permitted by the terms of this Agreement or to subcontractors whose services are necessary for Contractor to carry out its

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- services and only then to subcontractors who have agreed to maintain the confidentiality of the data to the same extent required of Contractor under this Agreement.
- c.) In the event any person(s) seek to access protected and confidential data or information, such access shall be through the University, and Contractor shall only retrieve such data or information as identified by the University or as otherwise required by federal and/or state law. Contractor shall not provide direct access to such data or information or respond to individual requests.
- d.) Should Contractor receive a court order or lawfully issued subpoena seeking the release of such data or information, Contractor shall promptly inform the University of its receipt of such court order or lawfully issued subpoena prior to releasing the requested data or information.
- 3. **BREACH OF CONFIDENTIALITY.** The parties agree that any breach of the confidentiality obligations set forth in this Agreement may result in cancellation of this Agreement and/or the ability of Contractor to perform work for or on behalf of the University. In the event that a security breach for which Contractor is responsible exposes the University's confidential data or information to a third party, Contractor will take immediate steps to limit and mitigate such security breach as well as provide immediate notification and information, if known, regarding the breach to the University. Contractor agrees that it shall bear all costs, including, but not limited to, providing notification and identity theft protection for a period of not less than than one (1) year, to those affected or potentially affected by any such breach.
- 4. **NOTIFICATION.** For the purpose of notification to the University of an actual or potential security breach, the following individuals, or their successors, should be contacted, by phone or fax and in writing:
 - Chief Information System and Security Officer, University Information Technology Services,
 University of Connecticut, Math Sciences Building, 196 Auditorium Road, Unit 3138, Storrs, CT 06269-3138, Phone: (860) 486-3743, Fax: (860) 486-5744
 - Assistant Director of Compliance/Privacy, Office of Audit, Compliance & Ethics, University of Connecticut, 9 Walters Avenue, Unit 5084, Storrs, Connecticut 06269-5084, Phone: (860) 486-5256, Fax: (860) 486-4527
- 5. **RETURN/DESTRUCTION OF DATA.** Upon expiration or termination of the Agreement, Contractor shall return and/or destroy all data or information received from the University in a manner as may be determined between the parties in accordance with agreed upon standards and procedures. Contractor shall not retain copies of any data or information received from the University once the University has directed Contractor as to how such information shall be returned to the University and/or destroyed. Furthermore, Contractor shall ensure that it disposes of any and all data or information received from the University in the agreed upon manner that the confidentiality of the contents of such records has been maintained. If Contractor destroys the information, Contractor shall provide the University with written confirmation of the method and date of destruction of the data.
- 6. PROTECTION OF CONFIDENTIAL INFORMATION. Contractor agrees that it shall not disclose, provide or otherwise make available proprietary or Confidential Information disclosed to Contractor by the University to any person other than authorized employees, and those employees or agents of Contractor whose use of or access to the Confidential Information is necessary in connection with the work being performed by Contractor for or on behalf of the University. Contractor further agrees that it shall not use Confidential Information for any purpose other than in the performance of the work being conducted for or on behalf of the University. Contractor shall use all commercially reasonable precautions to protect the confidentiality of the Confidential Information, and shall ensure that all employees, agents or contractors of Contractor having access to the Confidential Information understand the commercially reasonable precautions in place, and agree to abide by such precautions.
- 7. <u>IDENTITY THEFT PREVENTION.</u> In an effort to combat identity theft, the University maintains a comprehensive *Identity Theft Prevention Program* with a goal of protecting the personal information of students, employees, affiliates and customers. In the course of performing its duties under this Agreement and through its work for or on behalf of the University, Contractor may collect, access and/or receive

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personal information pertaining to University students, employees, affiliates and customers that can be linked to identifiable individuals (hereinafter "Personal Information"). Such Personal Information is Confidential Information of the University. It is the University's expectation that Contractor will assist the University in its identity theft prevention efforts under *the University's Identity Theft Prevention Program*. Contractor shall collect, access, receive and/or use such Personal Information solely for the purposes of conducting its work for or on behalf of the University and otherwise in compliance with any and all applicable federal and/or state laws. Additionally, Contractor shall safeguard such information in compliance with all applicable federal and state laws, including but not limited to the Fair Credit Transactions Act of 2003 and any regulations promulgated thereunder (e.g., Red Flags Rule regulations), including implementing appropriate policies or procedures for detecting and identifying possible identity theft and similar fraudulent or potentially fraudulent activities, and notify the University of any such suspicious activities. For the purpose of notification to the University, upon identification of a potential or actual issue of identity theft, Contractor shall immediately contact:

 Assistant Director of Compliance/Privacy, Office of Audit, Compliance & Ethics, University of Connecticut, 9 Walters Avenue, Unit 5084, Storrs, Connecticut 06269-5084, Phone: (860) 486-5256, Fax: (860) 486-4527

The provisions of this Confidentiality Agreement shall survive the expiration or earlier termination of the Agreement.

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Documentation in the form of an <u>affidavit signed under penalty of false statement by a chief executive officer,</u> president, chairperson, member, or other corporate officer duly authorized to adopt corporate, company, or <u>partnership policy</u> that certifies the contractor complies with the nondiscrimination agreements and warranties under Connecticut General Statutes §§ 4a-60(a)(1) and 4a-60a(a)(1), as amended

INSTRUCTIONS:

For use by an <u>entity</u> (corporation, limited liability company, or partnership) when entering into any contract type with the State of Connecticut valued at \$50,000 or more for any year of the contract. Complete all sections of the form. Sign form in the presence of a Commissioner of Superior Court or Notary Public. Submit to the awarding State agency prior to contract execution.

AFFIDAVIT:

I, the undersigned, am	over the age of eighteer	n (18) and understand and appreciate the ob	oligations of an oath.
I am	of	, an entit	V
Signatory's Ti	tle	, an entit Name of Entity	•
duly formed and existing	ng under the laws of		
,	N	lame of State or Commonwealth	
I certify that I am autho	rized to execute and del	liver this affidavit on behalf of	
	and the	hat	
Name of Entit	y	hatName of Entity	
has a policy in place th	at complies with the non	ndiscrimination agreements and warranties o	of Connecticut
General Statutes §§ 4a	a-60(a)(1)and 4a-60a(a)((1), as amended.	
Authorized Signatory			
Printed Name			
Sworn and subscrib	oed to before me on	this, day of, 20	0
Commissioner of the Notary Public	ne Superior Court/	Commission Expiration	ı Date

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Written or electronic certification to accompany a State contract with a value of \$50,000 or more in a calendar or fiscal year, pursuant to C.G.S. §§ 4-250 and 4-252(c); Governor M. Jodi Rell's Executive Orders No. 1, Para. 8, and No. 7C, Para. 10; and C.G.S. §9-612(g)(2)

INSTRUCTIONS:

Complete all sections of the form. Attach additional pages, if necessary, to provide full disclosure about any lawful campaign contributions made to campaigns of candidates for statewide public office or the General Assembly, as described herein. Sign and date the form, under oath, in the presence of a Commissioner of the Superior Court or Notary Public. Submit the completed form to the awarding State agency at the time of initial contract execution and if there is a change in the information contained in the most recently filed certification, such person shall submit an updated certification either (i) not later than thirty (30) days after the effective date of such change or (ii) upon the submittal of any new bid or proposal for a contract, whichever is earlier. Such person shall also submit an accurate, updated certification not later than fourteen days after the twelve-month anniversary of the most recently filed certification or updated certification.

CHECK ONE:	☐ Initial Certification	☐ 12 Month Anniversary Update (Multi-year contracts only.)
		Updated Certification because of change of information contained in the mos recently filed certification or twelve-month anniversary update.

GIFT CERTIFICATION:

As used in this certification, the following terms have the meaning set forth below:

- 1) "Contract" means that contract between the State of Connecticut (and/or one or more of it agencies or instrumentalities) and the Contractor, attached hereto, or as otherwise described by the awarding State agency below;
- 2) If this is an Initial Certification, "Execution Date" means the date the Contract is fully executed by, and becomes effective between, the parties; if this is a twelve-month anniversary update, "Execution Date" means the date this certification is signed by the Contractor:
- "Contractor" means the person, firm or corporation named as the contactor below;
- 4) "Applicable Public Official or State Employee" means any public official or state employee described in C.G.S. §4-252(c)(1)(i) or (ii);
- 5) "Gift" has the same meaning given that term in C.G.S. § 4-250(1);
- 6) "Principals or Key Personnel" means and refers to those principals and key personnel of the Contractor, and its or their agents, as described in C.G.S. §§ 4-250(5) and 4-252(c)(1)(B) and (C).

I, the undersigned, am the official authorized to execute the Contract on behalf of the Contractor. I hereby certify that, no gifts were made by (A) such person, firm, corporation, (B) any principals and key personnel of the person firm or corporation who participate substantially in preparing bids, proposals or negotiating state contracts or (C) any agent of such, firm, corporation, or principals or key personnel who participates substantially in preparing bids, proposals or negotiating state contracts, to (i) any public official or state employee of the state agency or quasi-public agency soliciting bids or proposals for state contracts who participates substantially in the preparation of bid solicitations or request for proposals for state contracts or the negotiation or award of state contracts or (ii) any public official or state employee of any other state agency, who has supervisory or appointing authority over such state agency or quasi-public agency.

I further certify that no Principals or Key Personnel know of any action by the Contractor to circumvent (or which would result in the circumvention of) the above certification regarding **Gifts** by providing for any other principals, key personnel, officials, or employees of the Contractor, or its or their agents, to make a **Gift** to any Applicable Public Official or State Employee. I further certify that the Contractor made the bid or proposal for the Contract without fraud or collusion with any person.

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CAMPAIGN CONTRIBUTION CERTIFICATION:

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I further certify that, on or after December 31, 2006, neither the Contractor nor any of its principals, as defined in C.G.S. § 9-612(g)(1), has made any **campaign contributions** to, or solicited any contributions on behalf of, any exploratory committee, candidate committee, political committee, or party committee established by, or supporting or authorized to support, any candidate for <u>statewide public office</u>, in violation of C.G.S. § 9-612(g)(2)(A). I further certify that **all lawful campaign contributions** that have been made on or after December 31, 2006 by the Contractor or any of its principals, as defined in C.G.S. § 9-612(g)(1), to, or solicited on behalf of, any exploratory committee, candidate committee, political committee, or party committee established by, or supporting or authorized to support any candidates for <u>statewide public office</u> or the <u>General Assembly</u>, are listed below:

Lawful Campaign Co	ntributions to Candidates for	Statewide Public Office:	
Contribution Date Description	Name of Contributor	<u>Recipient</u>	<u>Value</u>
Lawful Campaign Co	ntributions to Candidates for	the General Assembly:	
Contribution Date Description	Name of Contributor	<u>Recipient</u>	<u>Value</u>
Sworn as true to the b	est of my knowledge and belief, s	ubject to the penalties of false s	tatement.
Printed Contractor Nar	me	Printed Name of Au	uthorized Official
Signature of Authori	zed Official		
Subscribed and ackr	nowledged before me this	day of	, 20
	Commission	er of the Superior Court (or N	lotary Public)

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STATE OF CONNECTICUT CONSULTING AGREEMENT AFFIDAVIT

Affidavit to accompany a bid or proposal for the purchase of goods and services with a value of \$50,000 or more in a calendar or fiscal year, pursuant to Connecticut General Statutes §\$ 4a-81(a) and 4a-81(b). For sole source or no bid contracts the form is submitted at time of contract execution.

INSTRUCTIONS:

If the bidder or vendor has entered into a consulting agreement, as defined by Connecticut General Statutes § 4a-81(b)(1): Complete all sections of the form. If the bidder or contractor has entered into more than one such consulting agreement, use a separate form for each agreement. Sign and date the form in the presence of a Commissioner of the Superior Court or Notary Public. If the bidder or contractor has not entered into a consulting agreement, as defined by Connecticut General Statutes § 4a-81(b)(1): Complete only the shaded section of the form. Sign and date the form in the presence of a Commissioner of the Superior Court or Notary Public.

Submit completed form to the awarding State agency with bid or proposal. For a sole source award, submit completed form to the awarding State agency at the time of contract execution.

This affidavit must be amended if there is any change in the information contained in the most recently filed affidavit not later than (i) thirty days after the effective date of any such change or (ii) upon the submittal of any new bid or proposal, whichever is earlier.

is earlier.					
AFFIDAVIT:	[Number of Affidavits S	Sworn and Subscribed On	This Day:]		
described in Co	onnecticut General Statut	I am a principal or key les § 4a-81(b), or that I a ear that I have not ente sted below:	m the individual award	ed such a contract v	who is authorized to
Consultant's N	ame and Title		Name of Firm	n (if applicable)	
Start Date		End Date	Cost	_	
Description of	Services Provided:				-
If YES:	of Former State Agency	ree or former public officia	al? YES Termination Date of E	□ NO Employment	-
Sworn as true	to the best of my knowle	dge and belief, subject to	the penalties of false s	tatement.	
Printed Name of	of Bidder or Contractor	Signature of Principa	I or Key Personnel	Date	_ Printed
Name (of abov	ve)	Awarding State Agency			Printed
Sworn and su	ubscribed before me or	this day of _	, 20		
OPM Ethics Forn	n 6	Commissioner of the	Superior Court or No	 tary Public Rev. 10-01-11	

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Written or electronic affirmation to accompany a large State construction or procurement contract, having a cost of more than \$500,000, pursuant to Connecticut General Statutes §§ 1-101mm and 1-101qq

INSTRUCTIONS:						
	n. Submit completed form	n to the award	ing State agency or contractor, as dire	ected below.		
agency with my bid or p	proposal. [Check this both as been awarded a larger	x if the contractions of the state const	ent contract. I am submitting this affirit will be awarded through a competitivuction or procurement contract. I am Check this box if the contract was a so	e process.] submitting this affirmation to		
	☐ I am a subcontractor or consultant of a contractor who has been awarded a large State construction or procurement contract. I am submitting this affirmation to the contractor.					
			m updating such affirmation either (i) mittal of any new bid or proposal, which			
	ractors and consultants	to the award	quasi-public agency for such affirmang State agency. Failure to submit suprocurement contract.			
summary of State ethics laws* d	eveloped by the Office o	f State Ethics	e duly authorized representative ther pursuant to Connecticut General Statu re read and understand the summary	utes § 1-81b and (2) that key		
* The summary of State ethics la	ws is available on the St	ate of Connec	ticut's Office of State Ethics website.			
Signature		Date				
Printed Name			Title			
Firm or Corporation (if applicable)						
Street Address	City	State	Zip			
			Awarding State Agency			

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AFFIDAVIT TO ACCOMPANY PROPOSALS OR BIDS

STATE OF	
COUNTY OF) ss.:
, be	eing first duly sworn, deposes and says:
(Type or print name) that he or she is the	of
(Type or prin	nt title)
(Type or print name of company/firm)	, who submits herewith
bid/proposal is genuine; that the same is not sham or coll	/proposal; that he or she is the person whose name is signed to the attached lusive; that all statements of fact therein are true; and that such bid/proposal as ership, company, association, organization, or corporation not herein name or
with anyone attempted to induce action prejudicial to the	ser has not directly or indirectly by agreement, communication or conference the interests of the public body which is to award the contract, or of any other bised contract; and that the bidder/proposer has not in any manner sought by antage over any other bidder/proposer.
Affiant further deposes and says that prior to the public o	pening and reading of bids/proposals, said bidder/proposer:
(a) did not, directly or indirectly, induce or solicit any	one else to submit a false or sham bid/proposal;
(b) did not, directly or indirectly, collude, conspire, co submit a false or sham bid, or that anyone should r	onnive or agree with anyone else hat said bidder/proposer or anyone else would refrain from biding or withdraw bid/proposal;
	k by agreement communication, or conference with anyone to raise or fix the or to raise or fix any overhead profit or cost element of their price or of that of
information or data relative thereof, to any corpora	proposal price or any breakdown thereof, or the contents thereof, or divulge ation, partnership, company, association organization, bid depository, or to any group individuals, except to the awarding authority or to any person or person with said bidder/proposer in their business.
	Signed:
	Name:
	Title:
Subscribed and sworn to (or affirmed) before me this to me on the basis of satisfactory evidence to be the person	day of, 20, by, proved on(s) who appeared before me.
Notary Public	(Notarial Seal)

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UNIVERSITY OF CONNECTICUT HEALTH CENTER BUSINESS ASSOCIATE AGREEMENT Health Insurance Portability and Accountability Act of 1996 ("HIPAA")

- (a) If the Contractor is a Business Associate under the requirements of the Health Insurance Portability and Accountability Act of 1996 ("HIPAA"), the Contractor must comply with all terms and conditions of this Section of the Contract. If the Contractor is not a Business Associate under HIPAA, this Section of the Contract does not apply to the Contract for this Contract.
- (b) The Contractor is required to safeguard the use, publication and disclosure of information on all applicants for, and all clients who receive, services under the Contract in accordance with all applicable federal and state law regarding confidentiality, which includes but is not limited to HIPAA, more specifically with the Privacy and Security Rules at 45 C.F.R. part 160 and part 164, subparts A, C, and E; and
- (c) The State of Connecticut Agency named on page 1 of this Contract (hereinafter the "Department") is a "covered entity" as that term is defined in 45 C.F.R. §160.103; and (d) The Contractor, on behalf of the Department, performs functions that involve the use or disclosure of "individually identifiable health information," as that term is defined in 45 C.F.R. §160.103; and
- (e) The Contractor is a "business associate" of the Department, as that term is defined in 45 C.F.R. §160.103; and
- (f) The Contractor and the Department agree to the following in order to secure compliance with HIPAA, the requirements of Subtitle D of the Health Information Technology for Economic and Clinical Health Act (hereinafter the HITECH Act) (Pub. L. 111-5, sections 13400 to 13423), and more specifically with the Privacy and Security Rules at 45 C.F.R. part 160 and part 164, subparts A, C, and E.
- (g) Definitions.
 - (1) "Breach" shall have the same meaning as the term is defined in section 13400 of the HITECH Act (42 U.S.C. §17921(1)).
 - (2) "Business Associate" shall mean the Contractor.
 - (3) "Covered Entity" shall mean the Department of the State of Connecticut named on page 1 of this Contract.
 - (4) "Designated Record Set" shall have the same meaning as the term "designated record set" in 45 C.F.R. §164.501.
 - (5) "Electronic Health Record" shall have the same meaning as the term is defined in section 13400 of the HITECH Act (42 U.S.C. §17921(5)).
 - (6) "Individual" shall have the same meaning as the term "individual" in 45 C.F.R. §160.103 and shall include a person who qualifies as a personal representative as defined in 45 C.F.R. §164.502(g).
 - (7) "Privacy Rule" shall mean the Standards for Privacy of Individually Identifiable Health Information at 45 C.F.R. part 160 and parts 164, subparts A and E.
 - (8) "Protected Health Information" or "PHI" shall have the same meaning as the term "protected health information" in 45 C.F.R. §160.103, limited to information created or received by the Business Associate from or on behalf of the Covered Entity.
 - (9) "Required by Law" shall have the same meaning as the term "required by law" in 45 C.F.R. §164.103.
 - (10) "Secretary" shall mean the Secretary of the Department of Health and Human Services or his designee.
 - (11) "More stringent" shall have the same meaning as the term "more stringent" in 45 C.F.R. §160.202.
 - (12) "This Section of the Contract" refers to the HIPAA Provisions stated herein, in their entirety.
 - (13) "Security Incident" shall have the same meaning as the term "security incident" in 45 C.F.R. §164.304.
 - (14) "Security Rule" shall mean the Security Standards for the Protection of Electronic Protected Health Information at 45 C.F.R. part 160 and parts 164, subparts A and C.
 - (15) "Unsecured protected health information" shall have the same meaning as the term as defined in section 3402(h)(1)(A) of HITECH Act (42 U.S.C. §17932(h)(1)(A)).
- (h) Obligations and Activities of Business Associates.
 - (1) Business Associate agrees not to use or disclose PHI other than as permitted or required by this Section of the Contractor as Required by Law.
 - (2) Business Associate agrees to use appropriate safeguards to prevent use or disclosure of PHI other than as provided for in this Section of the Contract.
 - (3) Business Associate agrees to use administrative, physical and technical safeguards that reasonably and appropriately protect the confidentiality, integrity, and availability of electronic protected health information that it creates, receives, maintains, or transmits on behalf of the Covered Entity.
 - (4) Business Associate agrees to mitigate, to the extent practicable, any harmful effect that is known to the Business Associate of a use or disclosure of PHI by Business Associate in violation of this Section of the Contract.
 - (5) Business Associate agrees to report to Covered Entity any use or disclosure of PHI not provided for by this Section of the Contract or any security incident of which it becomes aware.
 - (6) Business Associate agrees to insure that any agent, including a subcontractor, to whom it provides PHI received from, or created or received by Business Associate, on behalf of the Covered Entity, agrees to the same restrictions and conditions that apply through this Section of the Contract to Business Associate with respect to such information.
 - (7) Business Associate agrees to provide access, at the request of the Covered Entity, and in the time and manner agreed to by the parties, to PHI in a Designated Record Set, to Covered Entity or, as directed by Covered Entity, to an Individual in order to meet the requirements under 45 C.F.R. §164.524.

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- (8) Business Associate agrees to make any amendments to PHI in a Designated Record Set that the Covered Entity directs or agrees to pursuant to 45 C.F.R. §164.526 at the request of the Covered Entity, and in the time and manner agreed to by the parties.
- (9) Business Associate agrees to make internal practices, books, and records, including policies and procedures and PHI, relating to the use and disclosure of PHI received from, or created or received by, Business Associate on behalf of Covered Entity, available to Covered Entity or to the Secretary in a time and manner agreed to by the parties or designated by the Secretary, for purposes of the Secretary determining Covered Entity's compliance with the Privacy Rule.
- (10) Business Associate agrees to document such disclosures of PHI and information related to such disclosures as would be required for Covered Entity to respond to a request by an Individual for an accounting of disclosures of PHI in accordance with 45 C.F.R. §164.528 and section 13405 of the HITECH Act (42 U.S.C. §17935) and any regulations promulgated thereunder.
- (11) Business Associate agrees to provide to Covered Entity, in a time and manner agreed to by the parties, information collected in accordance with clause (h)(10) of this Section of the Contract, to permit Covered Entity to respond to a request by an Individual for an accounting of disclosures of PHI in accordance with 45 C.F.R. §164.528 and section 13405 of the HITECH Act (42 U.S.C. §17935) and any regulations promulgated thereunder. Business Associate agrees at the Covered Entity's direction to provide an accounting of disclosures of PHI directly to an individual in accordance with 45 C.F.R. §164.528 and section 13405 of the HITECH Act (42 U.S.C. §17935) and any regulations promulgated thereunder.
- (12) Business Associate agrees to comply with any state or federal law that is more stringent than the Privacy Rule.
- (13) Business Associate agrees to comply with the requirements of the HITECH Act relating to privacy and security that are applicable to the Covered Entity and with the requirements of 45 C.F.R. sections 164.504(e), 164.308, 164.310, 164.312, and 164.316.
- (14) In the event that an individual requests that the Business Associate (a) restrict disclosures of PHI; (b) provide an accounting of disclosures of the individual's PHI; or (c) provide a copy of the individual's PHI in an electronic health record, the Business Associate agrees to notify the covered entity, in writing, within two business days of the request.
- (15) Business Associate agrees that it shall not, directly or indirectly, receive any remuneration in exchange for PHI of an individual without (1) the written approval of the covered entity, unless receipt of remuneration in exchange for PHI is expressly authorized by this Contract and (2) the valid authorization of the individual, except for the purposes provided under section 13405(d)(2) of the HITECH Act (42 U.S.C. §17935(d)(2)) and in any accompanying regulations
- (16) Obligations in the Event of a Breach.
 - A. The Business Associate agrees that, following the discovery of a breach of unsecured protected health information, it shall notify the Covered Entity of such breach in accordance with the requirements of section 13402 of HITECH (42 U.S.C. 17932(b)) and the provisions of this Section of the Contract.
 - B. Such notification shall be provided by the Business Associate to the Covered Entity without unreasonable delay, and in no case later than 30 days after the breach is discovered by the Business Associate, except as otherwise instructed in writing by a law enforcement official pursuant to section 13402(g) of HITECH (42 U.S.C. 17932(g)). A breach is considered discovered as of the first day on which it is, or reasonably should have been, known to the Business Associate. The notification shall include the identification and last known address, phone number and email address of each individual (or the next of kin of the individual if the individual is deceased) whose unsecured protected health information has been, or is reasonably believed by the Business Associate to have been, accessed, acquired, or disclosed during such breach.
 - C. The Business Associate agrees to include in the notification to the Covered Entity at least the following information:
 - 1. A brief description of what happened, including the date of the breach and the date of the discovery of the breach, if known.
 - 2. A description of the types of unsecured protected health information that were involved in the breach (such as full name, Social Security number, date of birth, home address, account number, or disability code).
 - 3. The steps the Business Associate recommends that individuals take to protect themselves from potential harm resulting from the breach.
 - 4. A detailed description of what the Business Associate is doing to investigate the breach, to mitigate losses, and to protect against any further breaches.
 - 5. Whether a law enforcement official has advised either verbally or in writing the Business Associate that he or she has determined that notification or notice to individuals or the posting required under section 13402 of the HITECH Act would impede a criminal investigation or cause damage to national security and; if so, include contact information for said official.
 - D. Business Associate agrees to provide appropriate staffing and have established procedures to ensure that individuals informed by the Covered Entity of a breach by the Business Associate have the opportunity to ask questions and contact the Business Associate for additional information regarding the breach. Such procedures

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- shall include a tollfree telephone number, an e-mail address, a posting on its Web site and a postal address. Business Associate agrees to include in the notification of a breach by the Business Associate to the Covered Entity, a written description of the procedures that have been established to meet these requirements. Costs of such contact procedures will be borne by the Contractor.
- E. Business Associate agrees that, in the event of a breach, it has the burden to demonstrate that it has complied with all notification requirements set forth above, including evidence demonstrating the necessity of a delay in notification to the Covered Entity.
- (i) Permitted Uses and Disclosure by Business Associate.
 - (1) General Use and Disclosure Provisions. Except as otherwise limited in this Section of the Contract, Business Associate may use or disclose PHI to perform functions, activities, or services for, or on behalf of, Covered Entity as specified in this Contract, provided that such use or disclosure would not violate the Privacy Rule if done by Covered Entity or the minimum necessary policies and procedures of the Covered Entity.
 - (2) Specific Use and Disclosure Provisions.
 - A. Except as otherwise limited in this Section of the Contract, Business Associate may use PHI for the proper management and administration of Business Associate or to carry out the legal responsibilities of Business Associate.
 - B. Except as otherwise limited in this Section of the Contract, Business Associate may disclose PHI for the proper management and administration of Business Associate, provided that disclosures are Required by Law, or Business Associate obtains reasonable assurances from the person to whom the information is disclosed that it will remain confidential and used or further disclosed only as Required by Law or for the purpose for which it was disclosed to the person, and the person notifies Business Associate of any instances of which it is aware in which the confidentiality of the information has been breached.
 - C. Except as otherwise limited in this Section of the Contract, Business Associate may use PHI to provide Data Aggregation services to Covered Entity as permitted by 45 C.F.R. §164.504(e)(2)(i)(B).
- (i) Obligations of Covered Entity.
 - (1) Covered Entity shall notify Business Associate of any limitations in its notice of privacy practices of Covered Entity, in accordance with 45 C.F.R. §164.520, or to the extent that such limitation may affect Business Associate's use or disclosure of PHI.
 - (2) Covered Entity shall notify Business Associate of any changes in, or revocation of, permission by Individual to use or disclose PHI, to the extent that such changes may affect Business Associate's use or disclosure of PHI.
 - (3) Covered Entity shall notify Business Associate of any restriction to the use or disclosure of PHI that Covered Entity has agreed to in accordance with 45 C.F.R. §164.522, to the extent that such restriction may affect Business Associate's use or disclosure of PHI.
- (k) Permissible Requests by Covered Entity. Covered Entity shall not request Business Associate to use or disclose PHI in any manner that would not be permissible under the Privacy Rule if done by the Covered Entity, except that Business Associate may use and disclose PHI for data aggregation, and management and administrative activities of Business Associate, as permitted under this Section of the Contract.
- (1) Term and Termination.
 - (1) Term. The Term of this Section of the Contract shall be effective as of the date the Contract is effective and shall terminate when the information collected in accordance with clause (h)(10) of this Section of the Contract is provided to the Covered Entity and all of the PHI provided by Covered Entity to Business Associate, or created or received by Business Associate on behalf of Covered Entity, is destroyed or returned to Covered Entity, or, if it is infeasible to return or destroy PHI, protections are extended to such information, in accordance with the termination provisions in this Section.
 - (2) Termination for Cause. Upon Covered Entity's knowledge of a material breach by Business Associate, Covered Entity shall either:
 - A. Provide an opportunity for Business Associate to cure the breach or end the violation and terminate the Contract if Business Associate does not cure the breach or end the violation within the time specified by the Covered Entity; or B. Immediately terminate the Contract if Business Associate has breached a material term of this Section of the Contract and cure is not possible; or
 - C. If neither termination nor cure is feasible, Covered Entity shall report the violation to the Secretary.
 - (3) Effect of Termination.
 - A. Except as provided in (1)(2) of this Section of the Contract, upon termination of this Contract, for any reason, Business Associate shall return or destroy all PHI received from Covered Entity, or created or received by Business Associate on behalf of Covered Entity. Business Associate shall also provide the information collected in accordance with clause (h)(10) of this Section of the Contract to the Covered Entity within ten business days of the notice of termination. This provision shall apply to PHI that is in the possession of subcontractors or agents of Business Associate. Business Associate shall retain no copies of the PHI.
 - B. In the event that Business Associate determines that returning or destroying the PHI is infeasible, Business Associate shall provide to Covered Entity notification of the conditions that make return or destruction infeasible.

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Upon documentation by Business Associate that return or destruction of PHI is infeasible, Business Associate shall extend the protections of this Section of the Contract to such PHI and limit further uses and disclosures of PHI to those purposes that make return or destruction infeasible, for as long as Business Associate maintains such PHI. Infeasibility of the return or destruction of PHI includes, but is not limited to, requirements under state or federal law that the Business Associate maintains or preserves the PHI or copies thereof.

(m) Miscellaneous Provisions.

- (1) Regulatory References. A reference in this Section of the Contract to a section in the Privacy Rule means the section as in effect or as amended.
- (2) Amendment. The Parties agree to take such action as is necessary to amend this Section of the Contract from time to time as is necessary for Covered Entity to comply with requirements of the Privacy Rule and the Health Insurance Portability and Accountability Act of 1996, Pub. L. No. 104-191.
- (3) Survival. The respective rights and obligations of Business Associate shall survive the termination of this Contract.
- (4) Effect on Contract. Except as specifically required to implement the purposes of this Section of the Contract, all other terms of the Contract shall remain in force and effect.
- (5) Construction. This Section of the Contract shall be construed as broadly as necessary to implement and comply with the Privacy Standard. Any ambiguity in this Section of the Contract shall be resolved in favor of a meaning that complies, and is consistent with, the Privacy Standard.
- (6) Disclaimer. Covered Entity makes no warranty or representation that compliance with this Section of the Contract will be adequate or satisfactory for Business Associate's own purposes. Covered Entity shall not be liable to Business Associate for any claim, civil or criminal penalty, loss or damage related to or arising from the unauthorized use or disclosure of PHI by Business Associate or any of its officers, directors, employees, contractors or agents, or any third party to whom Business Associate has disclosed PHI contrary to the provisions of this Contract or applicable law. Business Associate is solely responsible for all decisions made, and actions taken, by Business Associate regarding the safeguarding, use and disclosure of PHI within its possession, custody or control.
- (7) Indemnification. The Business Associate shall indemnify and hold the Covered Entity harmless from and against any and all claims, liabilities, judgments, fines, assessments, penalties, awards and any statutory damages that may be imposed or assessed pursuant to HIPAA, as amended, or the HITECH Act, including, without limitation, attorney's fees, expert witness fees, costs of investigation, litigation or dispute resolution, and costs awarded thereunder, relating to or arising out of any violation by the Business Associate and its agents, including subcontractors, of any obligation of Business Associate and its agents, including subcontractors, under this Section of the Contract, under HIPAA, the HITECH Act, the Privacy Rule and the Security Rule.

Contractor, on behalf of itself, its agents and employees, acknowledges that, as a result of a current or future business relationship with UCHC, it may receive or have access to PHI, including, but not limited to, electronic PHI and patient identifying information.

Contractor recognizes that any such PHI is and shall remain the property of UCHC and agrees that it acquires no title or rights to such PHI, including any de-identified information. Contractor further recognizes and agrees that any breach of confidentiality or misuse of such information may result in the termination of any agreement between UCHC and Contractor, legal action against Contractor, and/or the submission of a report about the breach or misuse to the Secretary of Health and Human Services.

The Authorized Representative's signature below indicates that Contractor understands and accepts the University of Connecticut Health Center Business Associate Agreement, as it may be applicable to Contractor now or in the future.

Name of Authorized Representative	Title of Authorized Representative
Signature	Date

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M. JODI RELL GOVERNOR

STATE OF CONNECTICUT EXECUTIVE CHAMBERS

MEMORANDUM

To:

Vendors Conducting Business with the State of Connecticut

From:

M. Jodi Rell, Governør //

Subject:

State Ethics Policy

Date:

September 28, 2004

As you are undoubtedly aware, state government is striving to improve how it conducts its business. The task force charged with analyzing the state contracting process recently recommended to me several areas which require improvement. I expect to implement a number of those recommendations. Your assistance is needed in order to facilitate change.

While the state ethics code does not prohibit gifts to state employees altogether—for example, the law permits employees to accept a gift in celebration of a major life event and up to \$50 per calendar year in food and beverage—the intent of the code is clear. State employees should not just avoid impropriety, but even the mere appearance of impropriety, and should forego accepting gifts from those with whom the state does business.

I would also call your attention to section 1-84(m) of the Connecticut General Statutes, which prohibits state employees from accepting gifts from those who do business, or seek to do business, with the employee's agency or department. Vendors and prospective vendors are also prohibited from knowingly giving gifts to state employees in violation of this section.

My request to you is this, no matter how well-intentioned or appreciative you may be of an employee's assistance, I would ask that you refrain from offering a state employee a gift of any kind, including, but not limited to, meals and beverages. Offering a gift to an employee puts the employee in the rather uncomfortable position of having to decline the gift or ascertain its monetary value and consult with an attorney and/or the state Ethics Commission.

I expect—and indeed the residents of this state deserve—state government employees to adhere to the highest ethical standards, which may entail more stringent practices than even the ethics code provides. With your assistance, the state should be well on its way to restoring the public's faith in state government.

I would appreciate it if you would communicate this message to your employees. Thank you for your cooperation and understanding.

STATE CAPITOL, HARTFORD, CONNECTICUT 06106
TEL: (860) 566-4840 • FAX: (860) 524-7396
www.state.ct.us/governor

University of Connecticut



Purchasing Agreement for

				
This Ag	reemen	t (hereinafter "Agreement") is m	ade and entere	ed into by and between:
University of Connecticut Purchasing Department 3 North Hillside Road, Unit 6076		and		
		269-6076 iiversity"		hereinafter "Contractor"
Penny	Guerin/	860 486-2621		
		ract Administrator/Phone		Contractor Contact/Phone
			Sect	<u>ion 1</u>
<u>DEFINI</u>	TIONS (A. B. C.	(if any):		
1.1. or othe		This Agreement between the L erations (hereinafter "Services")		the Contractor will govern the provision of goods, services rein from:
	1.1.1	Effective Date:		End Date:
	1.1.2			greement may only be made by written amendment executed the Attorney General prior to the end date of this Agreement.
1.2.	Brief S	ummary of Services: Contra	actor will provic	e
	1.2.1	Service Location: Contracto	r will provide S	ervices at/for the location(s) listed below:
1.3	<u>Maxim</u>	um Amount Payable:	\$	
	1.3.1	Payment/Pricing Terms:		
1.4	Detaile	d Contractor Responsibilities	<u>;</u> :	
	1.4.1	Responsibilities: Contractor	will provide the	following Services:
	1.4.2	<u>Deliverables/Methods</u> : Contra	actor will delive	r to University
	1.4.3.	Work Schedule/Deadlines: C	ontractor will p	rovide Services by
1.5. 1.6. in writin	Notice		sts provided fo	or or permitted to be given pursuant to this Agreement must be I to have been properly served if given by personal delivery, or

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if transmitted by facsimile with confirmed receipt, or if delivered to Federal Express or other reputable express carrier for next business day delivery, charges billed to or prepaid by shipper; or if deposited in the United States mail, registered or certified with return receipt requested, proper postage prepaid, addressed as follows:

If to the University* [name/address]:

If to the Contractor* [name/address]:

[Note: *Any party may change its Notice information by giving written notice in accordance with this Section.]

Section 2 - State of Connecticut Required Terms and Conditions

As an Agency of the State of Connecticut (a sovereign entity) the **University** is governed by the following terms and conditions, which may not be modified, amended or deleted unless approved by the Office of the Attorney General.

- 2.1. <u>Statutory Authority</u>. Connecticut General Statute §§ 10a-104, 10a-108, 4a-52a, and 10a-151b provide the University with authority to enter into contracts in the pursuit of its mission.
- 2.2. <u>Claims</u>. The Contractor agrees that the sole and exclusive means for the presentation of any claim against the State of Connecticut or the University of Connecticut arising from this Agreement shall be in accordance with Chapter 53 of the Connecticut General Statutes (Claims Against the State) and the Contractor further agrees not to initiate any legal proceedings in any state or federal court in addition to, or in lieu of, said Chapter 53 proceedings.
- 2.3. <u>Insurance</u>. The Contractor agrees that while performing Services specified in this agreement s/he shall carry sufficient insurance (liability and/or other) as applicable according to the nature of the service to be performed so as to "save harmless" the State of Connecticut from any insurable cause whatsoever. If requested, certificates of such insurance shall be filed with the contracting State agency prior to the performance of Services.
- 2.4. Indemnification.

 The Contractor shall indemnify and hold harmless the State of Connecticut, including any agency or official of the State of Connecticut from, and against all costs, claims, damages, or expenses, including reasonable attorney's fees, arising from its negligent acts or omissions in connection with the performance of this Agreement.
- 2.5. <u>Governing Law.</u> This Agreement shall be construed in accordance with and governed by the laws of the State of Connecticut.
- Non-discrimination (a) For purposes of this Section, the following terms are defined as follows: (i) "Commission" means the 2.6. Commission on Human Rights and Opportunities; (ii) "Contract" and "contract" include any extension or modification of the Contract or contract; (iii) "Contractor" and "contractor" include any successors or assigns of the Contractor or contractor; (iv) "Gender identity or expression" means a person's gender-related identity, appearance or behavior, whether or not that genderrelated identity, appearance or behavior is different from that traditionally associated with the person's physiology or assigned sex at birth, which gender-related identity can be shown by providing evidence including, but not limited to, medical history, care or treatment of the gender-related identity, consistent and uniform assertion of the gender-related identity or any other evidence that the gender-related identity is sincerely held, part of a person's core identity or not being asserted for an improper purpose; (v) "good faith" means that degree of diligence which a reasonable person would exercise in the performance of legal duties and obligations; (vi) "good faith efforts" shall include, but not be limited to, those reasonable initial efforts necessary to comply with statutory or regulatory requirements and additional or substituted efforts when it is determined that such initial efforts will not be sufficient to comply with such requirements; (vii) "marital status" means being single, married as recognized by the State of Connecticut, widowed, separated or divorced; (viii) "mental disability" means one or more mental disorders, as defined in the most recent edition of the American Psychiatric Association's "Diagnostic and Statistical Manual of Mental Disorders", or a record of or regarding a person as having one or more such disorders: (ix) "minority business enterprise" means any small contractor or supplier of materials fifty-one percent or more of the capital stock, if any, or assets of which is owned by a person or persons: (1) who are active in the daily affairs of the enterprise, (2) who have the power to direct the management and policies of the enterprise, and (3) who are members of a minority, as such term is defined in subsection (a) of Connecticut General Statutes § 32-9n; and (x) "public works contract" means any agreement between any individual, firm or corporation and the State or any political subdivision of the State other than a municipality for construction, rehabilitation, conversion, extension, demolition or repair of a public building, highway or other changes or improvements in real property, or which is financed in whole or in part by the State, including, but not limited to, matching expenditures, grants, loans, insurance or guarantees.

For purposes of this Section, the terms "Contract" and "contract" do not include a contract where each contractor is (1) a political subdivision of the state, including, but not limited to, a municipality, (2) a quasi-public agency, as defined in Conn. Gen. Stat. Section 1-120, (3) any other state, including but not limited to any federally recognized Indian tribal governments, as defined in Conn. Gen. Stat. Section 1-267, (4) the federal government, (5) a foreign government, or (6) an agency of a subdivision, agency, state or government described in the immediately preceding enumerated items (1), (2), (3), (4) or (5).

(b) (1) The Contractor agrees and warrants that in the performance of the Contract such Contractor will not discriminate or permit discrimination against any person or group of persons on the grounds of race, color, religious creed, age, marital status, national origin, ancestry, sex, gender identity or expression, mental retardation, mental disability or physical disability, including, but not limited to, blindness, unless it is shown by such Contractor that such disability prevents performance of the work involved, in any manner prohibited by the laws of the United States or of the State of Connecticut; and the Contractor further agrees to take affirmative action to insure that applicants with job-related qualifications are employed and that employees are

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treated when employed without regard to their race, color, religious creed, age, marital status, national origin, ancestry, sex, gender identity or expression, mental retardation, mental disability or physical disability, including, but not limited to, blindness, unless it is shown by the Contractor that such disability prevents performance of the work involved; (2) the Contractor agrees, in all solicitations or advertisements for employees placed by or on behalf of the Contractor, to state that it is an "affirmative action-equal opportunity employer" in accordance with regulations adopted by the Commission; (3) the Contractor agrees to provide each labor union or representative of workers with which the Contractor has a collective bargaining Agreement or other contract or understanding and each vendor with which the Contractor has a contract or understanding, a notice to be provided by the Commission, advising the labor union or workers' representative of the Contractor's commitments under this section and to post copies of the notice in conspicuous places available to employees and applicants for employment; (4) the Contractor agrees to comply with each provision of this Section and Connecticut General Statutes §§ 46a-68e and 46a-68f and with each regulation or relevant order issued by said Commission pursuant to Connecticut General Statutes §§ 46a-56, 46a-68e and 46a-68f; and (5) the Contractor agrees to provide the Commission on Human Rights and Opportunities with such information requested by the Commission, and permit access to pertinent books, records and accounts, concerning the employment practices and procedures of the Contractor as relate to the provisions of this Section and Connecticut General Statutes § 46a-56. If the contract is a public works contract, the Contractor agrees and warrants that he will make good faith efforts to employ minority business enterprises as subcontractors and suppliers of materials on such public works projects.

- (c) Determination of the Contractor's good faith efforts shall include, but shall not be limited to, the following factors: The Contractor's employment and subcontracting policies, patterns and practices; affirmative advertising, recruitment and training; technical assistance activities and such other reasonable activities or efforts as the Commission may prescribe that are designed to ensure the participation of minority business enterprises in public works projects.
- (d) The Contractor shall develop and maintain adequate documentation, in a manner prescribed by the Commission, of its good faith efforts.
- (e) The Contractor shall include the provisions of subsection (b) of this Section in every subcontract or purchase order entered into in order to fulfill any obligation of a contract with the State and such provisions shall be binding on a subcontractor, vendor or manufacturer unless exempted by regulations or orders of the Commission. The Contractor shall take such action with respect to any such subcontract or purchase order as the Commission may direct as a means of enforcing such provisions including sanctions for noncompliance in accordance with Connecticut General Statutes §46a-56; provided if such Contractor becomes involved in, or is threatened with, litigation with a subcontractor or vendor as a result of such direction by the Commission, the Contractor may request the State of Connecticut to enter into any such litigation or negotiation prior thereto to protect the interests of the State and the State may so enter.
- (f) The Contractor agrees to comply with the regulations referred to in this Section as they exist on the date of this Contract and as they may be adopted or amended from time to time during the term of this Contract and any amendments thereto.
- (g) (1) The Contractor agrees and warrants that in the performance of the Contract such Contractor will not discriminate or permit discrimination against any person or group of persons on the grounds of sexual orientation, in any manner prohibited by the laws of the United States or the State of Connecticut, and that employees are treated when employed without regard to their sexual orientation; (2) the Contractor agrees to provide each labor union or representative of workers with which such Contractor has a collective bargaining Agreement or other contract or understanding and each vendor with which such Contractor has a contract or understanding, a notice to be provided by the Commission on Human Rights and Opportunities advising the labor union or workers' representative of the Contractor's commitments under this section, and to post copies of the notice in conspicuous places available to employees and applicants for employment; (3) the Contractor agrees to comply with each provision of this section and with each regulation or relevant order issued by said Commission pursuant to Connecticut General Statutes § 46a-56; and (4) the Contractor agrees to provide the Commission on Human Rights and Opportunities with such information requested by the Commission, and permit access to pertinent books, records and accounts, concerning the employment practices and procedures of the Contractor which relate to the provisions of this Section and Connecticut General Statutes § 46a-56.
- (h) The Contractor shall include the provisions of the foregoing paragraph in every subcontract or purchase order entered into in order to fulfill any obligation of a contract with the State and such provisions shall be binding on a subcontractor, vendor or manufacturer unless exempted by regulations or orders of the Commission. The Contractor shall take such action with respect to any such subcontract or purchase order as the Commission may direct as a means of enforcing such provisions including sanctions for noncompliance in accordance with Connecticut General Statutes § 46a-56; provided, if such Contractor becomes involved in, or is threatened with, litigation with a subcontractor or vendor as a result of such direction by the Commission, the Contractor may request the State of Connecticut to enter into any such litigation or negotiation prior thereto to protect the interests of the State and the State may so enter.
- 2.7 Executive Orders. The Contract is subject to the provisions of Executive Order No. Three of Governor Thomas J. Meskill, promulgated June 16, 1971, concerning labor employment practices, Executive Order No. Seventeen of Governor Thomas J. Meskill, promulgated February 15, 1973, concerning the listing of employment openings and Executive Order No. Sixteen of Governor John G. Rowland promulgated August 4, 1999, concerning violence in the workplace, all of which are incorporated into and are made a part of the Contract as if they had been fully set forth in it. At the Contractor's request, the Client Agency shall provide a copy of these orders to the Contractor. The Contract may also be subject to Executive Order No. 7C of Governor M. Jodi Rell, promulgated July 13, 2006, concerning contracting reforms and Executive Order No. 14 of Governor M. Jodi Rell,

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- promulgated April 17, 2006, concerning procurement of cleaning products and services, in accordance with their respective terms and conditions.
- 2.8. Campaign Contribution Restrictions. For all State contracts as defined in Public Act 10-1 having a value in a calendar year of \$50,000 or more or a combination or series of such agreements or contracts having a value of \$100,000 or more, the authorized signatory to this Agreement expressly acknowledges receipt of the State Elections Enforcement Commission's notice advising state contractors of state campaign contribution and solicitation prohibitions, and will inform its principals of the contents of the notice attached hereto as Exhibit A.
- 2.9. <u>Termination for Cause</u>. The University may terminate this contract for cause by providing a written Notice to Cure to the Contractor citing the instances of noncompliance with the contract. The Contractor will have ten (10) days to reply to the Notice to Cure and indicate why the contract should not be terminated and recommend remedies to be taken.
 - (a) If the Contractor and the University reach an agreed upon solution, the Contractor will then have thirty (30) days after such agreement is reached to cure the noncompliance cited in the Notice to Cure.
 - (b) If a mutually agreed upon solution cannot be reached within ten (10) days after receipt of Notice to Cure by Contractor, the University reserves the right to terminate the agreement at that time by written notice of such termination.
 - (c) If the mutually agreed upon solution is not implemented within thirty (30) days from the date of agreement, the University reserves the right to terminate the contract at that time by written notice of such termination.
 - (d) The University will be obligated only for those goods or Services rendered and accepted prior to the date of Notice of Termination.
 - (e) Remedies for Default: If the solution mutually agreed upon pursuant to subsection (a) of this Section is not implemented within the thirty (30) days provided in said subsection, the University may procure the subject goods or services from another source and charge any cost difference to the Contractor.
- 2.10. Termination for Convenience.
 - (a) The University may terminate this Contract in whole or in part whenever, for any reason, the University shall determine that such termination is in the best interest of the University and/or the State of Connecticut.
 - (b) If this Agreement is terminated by the University pursuant to this section, the University will provide the Contractor 60 (sixty) days written notice of such intention. In the event of such termination, the Contract Administrator and/or designee will notify the Contractor by certified mail, return receipt requested. Termination will be effective as of the close of business on the date specified in the notice.
- 2.11. <u>Force Majeure</u>. If the performance of obligations under this Agreement are rendered impossible or hazardous or is otherwise prevented or impaired due to illness, accident, Act(s) of God, riots, strikes, labor difficulties, epidemics, earthquakes, and/or any other cause or event, similar or dissimilar, beyond the control of the Contractor, then each party's obligations to the other under this Agreement shall be excused and neither party shall have any liability to the other under or in connection with this Agreement.
- 2.12. Entire Agreement and Amendment. This Agreement is the entire agreement between the Contractor and the University and supersedes and rescinds all prior agreements relating to the subject matter hereof. This Agreement may be amended only in writing signed by both the Contractor and the University and if applicable, approved by the Office of the Attorney General. The Contractor indicates it has read and freely signed this Agreement, which shall take effect as a sealed instrument. The Contractor further certifies that the terms of this agreement are legally binding and its duly authorized representative has signed this agreement after having carefully read and understood the same.
- 2.13. Additional Required Contractor Signature Authority, Affidavits and Certifications.
 - (a) The individual signing this Agreement on behalf of the Contractor certifies that s/he has full authority to execute the same on behalf of the Contractor and that this Agreement has been duly authorized, executed and delivered by the Contractor and is binding upon the Contractor in accordance with its terms. The Contractor shall provide a Corporate Resolution or other signature authority documentation certifying that the individual executing this Agreement has been authorized by the governing body of the Contractor to sign on behalf of the Contractor. Sample forms can be found at: http://www.contracts.UConn.edu/corpres.html
 - (b) The University, as an agency of the State of Connecticut, requires that notarized Gift and Campaign Contribution Certificates (Office of Policy and Management "OPM" Form 1) and Consulting Agreement Affidavits (OPM Form 5) accompany all State contracts/agreements with a value of \$50,000 or more in a calendar or fiscal year. [Form 1 is also used with a multi-year contract to update the initial certification on an annual basis.] The State also requires an Affirmation of Receipt of State Ethics Laws Summary (OPM Form 6) which must accompany large State construction or procurement contracts with a value of \$500,000 or more. Pursuant to Conn. Gen. Stat. § 4-252(c)(1), these documents must be executed by the official who is authorized to execute the contract/agreement on behalf of the Contractor. Ethics Affidavits and Certifications can be found at: http://www.ct.gov/opm/cwp/view.asp?a=2982&q=386038
 - (c) An executed Nondiscrimination Certification must also be provided by the Contractor at the time of contract execution for all contracts/agreements with corporations and other entities, regardless of type, term, cost or value. The Certification requires the signer to disclose his/her title and certify that the Contractor has in place a properly-adopted policy, which supports the nondiscrimination requirements of Connecticut law. This Certification is required for all original contracts/agreements as well as amendments. The Nondiscrimination Certification form can be found at: http://www.ct.gov/opm/lib/opm/finance/psa/oag_nondiscrim_certification_080207_fillable_form.doc

IN WITNESS WHEREOF, this	Agreement has been duly	/ executed by the fo	llowing parties:
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UNIVERSITY OF CONNECTICUT:	CONTRACTOR:

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Ву:	ву:	
Print Name:	Print Name:	
Title:	Title:	
Date:	Date:	
AGO Approval (As to Form)		
Ву:	Date:	
Print Name:	Title:	

Form Rev. 7/19/2011

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EXHIBIT A - SEEC FORM 11

CONNECTICUT STATE ELECTIONS ENFORCEMENT COMMISSION Rev. 1/11

NOTICE TO EXECUTIVE BRANCH STATE CONTRACTORS AND PROSPECTIVE STATE CONTRACTORS OF CAMPAIGN CONTRIBUTION AND SOLICITATION LIMITATIONS

This notice is provided under the authority of Connecticut General Statutes §9-612(g)(2), as amended by P.A. 10-1, and is for the purpose of informing state contractors and prospective state contractors of the following law (italicized words are defined on the reverse side of this page).

CAMPAIGN CONTRIBUTION AND SOLICITATION LIMITATIONS

No state contractor, prospective state contractor, principal of a state contractor or principal of a prospective state contractor, with regard to a state contract or state contract solicitation with or from a state agency in the executive branch or a quasi-public agency or a holder, or principal of a holder of a valid prequalification certificate, shall make a contribution to (i) an exploratory committee or candidate committee established by a candidate for nomination or election to the office of Governor, Lieutenant Governor, Attorney General, State Comptroller, Secretary of the State or State Treasurer, (ii) a political committee authorized to make contributions or expenditures to or for the benefit of such candidates, or (iii) a party committee (which includes town committees).

In addition, no holder or principal of a holder of a valid prequalification certificate, shall make a contribution to (i) an exploratory committee or candidate committee established by a candidate for nomination or election to the office of State senator or State representative, (ii) a political committee authorized to make contributions or expenditures to or for the benefit of such candidates, or (iii) a party committee.

On and after January 1, 2011, no state contractor, prospective state contractor, principal of a state contractor or principal of a prospective state contractor, with regard to a state contract or state contract solicitation with or from a state agency in the executive branch or a

quasi-public agency or a holder, or principal of a holder of a valid prequalification certificate, shall **knowingly** solicit contributions from the state contractor's or prospective state contractor's employees or from a subcontractor or principals of the subcontractor on behalf of (i)

an exploratory committee or candidate committee established by a candidate for nomination or election to the office of Governor,

Lieutenant Governor, Attorney General, State Comptroller, Secretary of the State or State Treasurer, (ii) a political committee authorized to make contributions or expenditures to or for the benefit of such candidates, or (iii) a party committee.

DUTY TO INFORM

State contractors and prospective state contractors are required to inform their principals of the above prohibitions, as applicable, and the possible penalties and other consequences of any violation thereof.

PENALTIES FOR VIOLATIONS

Contributions or solicitations of contributions made in violation of the above prohibitions may result in the following civil and criminal penalties:

<u>Civil penalties</u>—Up to \$2,000 or twice the amount of the prohibited contribution, whichever is greater, against a principal or a contractor. Any state contractor or prospective state contractor which fails to make reasonable efforts to comply with the provisions requiring notice to its principals of these prohibitions and the possible consequences of their violations may also be subject to civil penalties of up to \$2,000 or twice the amount of the prohibited contributions made by their principals.

<u>Criminal penalties</u>—Any knowing and willful violation of the prohibition is a Class D felony, which may subject the violator to imprisonment of not more than 5 years, or not more than \$5,000 in fines, or both.

CONTRACT CONSEQUENCES

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In the case of a state contractor, contributions made or solicited in violation of the above prohibitions may resulting the contract being voided.

In the case of a prospective state contractor, contributions made or solicited in violation of the above prohibitions shall result in the contract described in the state contract solicitation not being awarded to the prospective state contractor, unless the State Elections Enforcement Commission determines that mitigating circumstances exist concerning such violation.

The State shall not award any other state contract to anyone found in violation of the above prohibitions for a period of one year after the election for which such contribution is made or solicited, unless the State Elections Enforcement Commission determines that mitigating circumstances exist concerning such violation.

Additional information may be found on the website of the State Elections Enforcement Commission, <u>www.ct.gov/seec</u>. Click on the link to "Lobbyist/Contractor Limitations."

DEFINITIONS

"State contractor" means a person, business entity or nonprofit organization that enters into a state contract. Such person, business entity or nonprofit organization shall be deemed to be a state contractor until December thirty-first of the year in which such contract terminates. "State contractor" does not include a municipality or any other political subdivision of the state, including any entities or associations duly created by the municipality or political subdivision exclusively amongst themselves to further any purpose authorized by statute or charter, or an employee in the executive or legislative branch of state government or a quasi-public agency, whether in the classified or unclassified service and full or part-time, and only in such person's capacity as a state or quasi-public agency employee.

"Prospective state contractor" means a person, business entity or nonprofit organization that (i) submits a response to a state contract solicitation by the state, a state agency or a quasi-public agency, or a proposal in response to a request for proposals by the state, a state agency or a quasi-public agency, until the contract has been entered into, or (ii) holds a valid prequalification certificate issued by the Commissioner of Administrative Services under section 4a-100. "Prospective state contractor" does not include a municipality or any other political subdivision of the state, including any entities or associations duly created by the municipality or political subdivision exclusively amongst themselves to further any purpose authorized by statute or charter, or an employee in the executive or legislative branch of state government or a quasi-public agency, whether in the classified or unclassified service and full or part-time, and only in such person's capacity as a state or quasi-public agency employee.

"Principal of a state contractor or prospective state contractor" means (i) any individual who is a member of the board of directors of, or has an ownership interest of five per cent or more in, a state contractor or prospective state contractor, which is a business entity, except for an individual who is a member of the board of directors of a nonprofit organization, (ii) an individual who is employed by a state contractor or prospective state contractor, which is a business entity, as president, treasurer or executive vice president, (iii) an individual who is the chief executive officer of a state contractor or prospective state contractor, which is not a business entity, or if a state contractor or prospective state contractor has no such officer, then the officer who duly possesses comparable powers and duties, (iv) an officer or an employee of any state contractor or prospective state contractor who has *managerial or discretionary responsibilities with respect to a state contract*, (v) the spouse or a *dependent child* who is eighteen years of age or older of an individual described in this subparagraph, or (vi) a political committee established or controlled by an individual described in this subparagraph or the business entity or nonprofit organization that is the state contractor or prospective state contractor.

"State contract" means an agreement or contract with the state or any state agency or any quasi-public agency, let through a procurement process or otherwise, having a value of fifty thousand dollars or more, or a combination or series of such agreements or contracts having a value of one hundred thousand dollars or more in a calendar year, for (i) the rendition of services, (ii) the furnishing of any goods, material, supplies, equipment or any items of any kind, (iii) the construction, alteration or repair of any public building or public work, (iv) the acquisition, sale or lease of any land or building, (v) a licensing arrangement, or (vi) a grant, loan or loan guarantee. "State contract" does not include any agreement or contract with the state, any state agency or any quasi-public agency that is exclusively federally funded, an education loan, a loan to an individual for other than commercial purposes or any agreement or contract between the state or any state agency and the United States Department of the Navy or the United States Department of Defense.

"State contract solicitation" means a request by a state agency or quasi-public agency, in whatever form issued, including, but not limited to, an invitation to bid, request for proposals, request for information or request for quotes, inviting bids, quotes or other types of submittals, through a competitive procurement process or another process authorized by law waiving competitive procurement.

"Managerial or discretionary responsibilities with respect to a state contract" means having direct, extensive and substantive responsibilities with respect to the negotiation of the state contract and not peripheral, clerical or ministerial responsibilities.

"Dependent child" means a child residing in an individual's household who may legally be claimed as a dependent on the federal income tax of such individual.

"Solicit" means (A) requesting that a contribution be made, (B) participating in any fund-raising activities for a candidate committee, exploratory committee, political committee or party committee, including, but not limited to, forwarding tickets to potential contributors, receiving contributions for transmission to any such committee or bundling contributions, (C) serving as chairperson, treasurer or deputy treasurer of any such committee, or (D) establishing a political committee for the sole purpose of soliciting or receiving contributions for any committee. Solicit does not include: (i) making a contribution that is otherwise permitted by Chapter 155 of the Connecticut General Statutes; (ii) informing any person of a position taken by a candidate for public office or a public official, (iii) notifying the person of any activities of, or contact information for, any candidate for public office; or (iv) serving as a member in any party committee or as an officer of such committee that is not otherwise prohibited in this section.

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"Subcontractor" means any person, business entity or nonprofit organization that contracts to perform part or all of the obligations of a state contractor's state contract. Such person, business entity or nonprofit organization shall be deemed to be a subcontractor until December thirty first of the year in which the subcontract terminates. "Subcontractor" does not include (i) a municipality or any other political subdivision of the state, including any entities or associations duly created by the municipality or political subdivision exclusively amongst themselves to further any purpose authorized by statute or charter, or (ii) an employee in the executive or legislative branch of state government or a quasi-public agency, whether in the classified or unclassified service and full or part-time, and only in such person's capacity as a state or quasi-public agency employee.

"Principal of a subcontractor" means (i) any individual who is a member of the board of directors of, or has an ownership interest of five per cent or more in, a subcontractor, which is a business entity, except for an individual who is a member of the board of directors of a nonprofit organization, (ii) an individual who is employed by a subcontractor, which is a business entity, as president, treasurer or executive vice president, (iii) an individual who is the chief executive officer of a subcontractor, which is not a business entity, or if a subcontractor has no such officer, then the officer who duly possesses comparable powers and duties, (iv) an officer or an employee of any subcontractor who has managerial or discretionary responsibilities with respect to a subcontract with a state contractor, (v) the spouse or a dependent child who is eighteen years of age or older of an individual described in this subparagraph, or (vi) a political committee established or controlled by an individual described in this subparagraph or the business entity or nonprofit organization that is the subcontractor.

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CERTIFIED RESOLUTION

I, (<u>name of Secretary</u>), Secretary of (<u>name of corporation</u>), a corporation organized and existing under the laws of the State of (the "Company"), do hereby certify that the following is a true and correct copy of a resolution duly adopted at a meeting of the Board of Directors of the Company duly held and convened on,
duly adopted at a meeting of the Board of Directors of the Company duly held and convened on, 200, at which meeting a duly constituted quorum of the Board of Directors was present and acting throughout, and that such resolution has not been modified, rescinded or revoked, and is at present in full force and effect:
RESOLVED : That (<u>name of officer</u>), (<u>office held e.g. president, vice president. etc.</u>), of (<u>name of corporation</u>), is empowered and authorized to execute and deliver contracts on behalf of the Company.
[or if the signatory has received authorization specifically for the UConn contract, use the paragraph below and delete the paragraph above (including this internal note)]
RESOLVED : That (<u>name of officer</u>), (<u>office held e.g. president. vice president. etc.</u>), of (<u>name of corporation</u>), is empowered and authorized to execute and deliver in the name and on behalf of this Company a certain contract with the University of Connecticut for (<u>general description of services</u>) and to affix the corporate seal [in applicable].
IN WITNESS WHEREOF, the undersigned has affixed <u>his/her</u> signature and the corporate seal of the Company this day of, 200
[or, if the corporation has no seal use the paragraph below and delete the paragraph above (including this internal note)]
IN WITNESS WHEREOF, the undersigned has affixed <u>his/her</u> signature this day of, 200 The Company has no corporate seal.
(Name), Secretary
(Corporate Seal or "L.S. ")

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